

Protean eGov Technologies Limited

STANDARD OPERATING PROCEDURE (SOP)

Initiation and Authorization of Online Death Withdrawal request by Nodal Office

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1. Abbreviations

Abbreviation	Expansion
ASP	Annuity Service Provider
CRA	Central Recordkeeping Agency
DDO	Drawing & Disbursing Officer
DTO	District Treasury Office
DTA	Directorate of Treasuries & Accounts
Nodal Office	PAO/PRAO/DTO/DTA registered under NPS
NPS	National Pension System
ΡΑΟ	Pay and Accounts Office
PFRDA	Pension Fund Regulatory & Development Authority
PRAN	Permanent Retirement Account Number
PRAO	Principal Accounts Office



Ver 1.3

2. Process Flow – Processing of Online Death Withdrawal Requests





3. Preface:

As per the Pension Fund Regulatory and Development Authority (PFRDA), (Exits & Withdrawals under NPS) Regulations 2015 and amendments thereto, in case of Death of NPS Subscriber (before attaining the age of superannuation), at least 80% of the accumulated pension wealth of the Subscriber shall be mandatorily utilized for purchase of annuity and balance pension wealth (maximum 20%) shall be paid as lumpsum to the nominee or nominees or legal heirs.

In case of Death of NPS Subscriber (after attaining the age of superannuation), at least 40% of the accumulated pension wealth of the Subscriber shall be mandatorily utilized for purchase of annuity and balance pension wealth (maximum 60%) shall be paid as lumpsum to the nominee or nominees or legal heirs. *In case, total pension wealth in the NPS Account of the deceased Subscriber is less than or equal to Rs. 5 Lakh, nominee/legal heir have an option to withdrawal entire (100%) of pension wealth.*

The annuity (Pension) shall be paid to the Spouse of the Subscriber (if any) for the lifetime. In case, **spouse is not there/not alive**, annuity shall be paid to living dependent mother and then to living dependent father of the deceased Subscriber. After the coverage of all such family members, the purchase price of the annuity shall be returned to the surviving children of the Subscriber and in absence of children, the legal heirs of the Subscriber as applicable.

In cases, where Spouse is not there/not alive and the parents of the deceased **Subscriber (father and mother) are not dependent**, then the purchase price (amount to be used for Annuity Purchase) shall be returned to the surviving children of the Subscriber and in the absence of children, the legal heirs of the Subscriber as applicable.

Further, as per PFRDA guidelines, if none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive, then the purchase price (amount to be used for Annuity Purchase) shall be returned to the surviving children of the Subscriber and in the absence of children, the legal heirs of the Subscriber as applicable.

For the Central Govt. Subscribers covered under Central Civil Services (CCS) Rule 2021 and eligible for family pension, Death Exit request will not be processed through this withdrawal module.



4. Procedure for Processing Online Death Withdrawal requests by Nodal Office

The brief steps to be followed by Nodal Office

• Pre-requisite for Processing of Death Withdrawal request:

- ✓ Death Withdrawal Form duly filled up and signed by Nominee/Claimant.
- ✓ Copy of death certificate of the subscriber (Duly attested by Nodal Office)
- ✓ KYC documents and Bank Proof of nominee/claimant.
- ✓ Additional documents required by Nodal Office in support of Death Claim.
- Bank details should be correct/valid During Death request initiation, Bank Account and Name of the Nominee/Claimant will be verified through online Bank Account Verification (Penny drop facility). If Online Bank Account Verification (Penny drop) fails, request initiation will not be allowed.
- ✓ Nominations should be as per Clause 32 of PFRDA (Exits & Withdrawals under NPS) Regulations 2015

• Verification & Attestation of Physical Death Withdrawal Form

- ✓ The Nodal Office shall verify the physical Death Withdrawal Form & supporting documents [such as Death Certificate, KYC Documents (Id Proof & Address Proof), Bank Account Proof and other required documents] submitted by the Claimant(s). The Death Withdrawal Form is available on CRA website www.npscra.nsdl.co.in.
- \checkmark On successful verification, the Nodal Office shall attest the withdrawal request.
- ✓ If none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive, then for refund of 100% NPS corpus, the Nodal Office shall collect the required additional documents, as stipulated by PFRDA alongwith Death Withdrawal Form. The list of documents required to establish that none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive is available alogwith Death Withdrawal Form.

• Initiation and Authorization of Online Death Withdrawal request in CRA

- ✓ On successful verification of Death Withdrawal Form and supporting documents, Nodal Office shall initiate withdrawal request in the CRA system through One User ID.
- \checkmark Authorization of request by Nodal Office in the CRA system through Other User ID.
- ✓ Submission of Withdrawal Form & Supporting Documents to CRA by Nodal Office for storage purpose.

Online Exit Module has been implemented in the CRA system to facilitate Nodal Offices to process Exit requests of underlying NPS Subscribers. This document describes the detailed procedure to be followed by the Nodal Offices for initiation and authorization of Online Death Withdrawal requests in the CRA system. **The document contains two sections as mentioned below:**



Section I

- Process of initiation and authorization of Online Death Withdrawal request where family members (Spouse/Mother/Father of deceased Subscriber) are alive.
- At least 80% of the accumulated pension wealth of the Subscriber shall be mandatorily utilized for purchase of annuity and balance pension wealth (maximum 20%) shall be paid as lumpsum to the nominees or legal heirs.

Section II

- Process of initiation and authorization of Online Death Withdrawal request where **none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive & Spouse is not there/not alive and the parents of the deceased Subscriber (father and mother) are not dependent**.
- 100% pension wealth of the Subscriber shall be paid as lumpsum to the children/nominees/legal heirs.

Section I

5. <u>Steps to initiate Online Death Withdrawal request in CRA System by Nodal</u> <u>Office</u>

Nodal Office User will access CRA System <u>www.cra-nsdl.com</u> using one User ID & Password as given below in **Figure 1**.

69 N	ISDL e-Gov is now Oprotean Change is growth	National Pension System (NPS)
		Are you a subscriber interested in
	Annual Transaction Statement on Ernail	Subscribers
	Invest in NPS	Password Enter Captcha $-63 \pm 6 =$
	Activate Tier II Account Free !!	Submit Reset Password IPIN for eNPS Help/Instructions for Login
	FATCA Compliance	Nodal Offices / Other Intermediaries
	Know Your Pension (NPP)	User ID 1001022100
	Subscriber Consent to share contact details with ASP	Enter Captcha 4°2 + 276 ⁴⁴
é	Subscriber Registration/Photo-Signature Modification Request	Reset Password Help/Instructions for Login
	Status using Receipt Number	

Figure 1

On successful login, User needs to click on Menu "Exit Withdrawal Request" and select Sub Menu "Initiate Withdrawal Request" as given below in Figure 2.

	6 9 I	NSDL e	-Gov	is now	pro	tean						Nation	al Pension Sys	tem (NPS)	
Welcom	e Pay and Accou	unts Office-10	01134400							Navigate to NPS	CAN		02-Jun-2023	H	ome Logout
Transaction	Subscriber R	Registration	Grievance	User Maintenance	Docum	nent Management	Views	Additional	Reports (Ne	w) Master Dov	wnload	Dashboard	CGMS BackOffice	Nodal Office	s Upload
Error Rectifi	cation Module	CSRF Subm	nission Details	Exit Withdrawal R	lequest	Recruitment Mo	nitoring	Knowledge	Centre A	uthorize Request	Update	e Details	CKYCCompliance		
				Verify Subscriber Withdrawal Initiation	1										
				Withdrawal Request Status View	t										
				Authorize Defermen	nt	Welcome t	o Centra	I Recordkeer	oina Aaenco						
				Verify Deferment	_	liek here to view	list of E	vit Claim IDa	owaiting or	v action					
				Initiate Generate/Ca Claim ID	ancel	HICK HERE TO VIEW	list of E	kii Claim IDS	awalung ar	y action					
			Subscribe	F Authorize Generate/Cancel Cl ID	th laim	ie annuity at the t	ime of E	xit. To view a	nnuity quot	es, please click	here View	v Annuity	Quotes		
				Claim ID Status Vie	w Ha	ated to 'Voluntai	y Contr	ibution in Ti	er I accour	t by Govt. Sec	tor Subso	cribers'	Not	ification	¢۲
		Informat	tion regarding	Family/Disability Pe	nsion [°] C	CA Self-Certification	on in Sul	oscribers logi	n may be d	sseminated to y	our Subs	cribers. Fo	Transaction Trans		Count
				Family/Disability Pe Status View	nsion le	ere for PFRDA Ad	visory or	n streamlining) of handlin	g of Exit cases			Withdrawal Request	Verification	<u>1</u>
				Initiate Deferment		NPS Op	erations	Guide PAO/E	DTO DDO						3
				Request Status View	N	CRA Helpline for	Nodal (Offices 1800-2	222-081 (to	I-free)			Grievance pending f	or resolution	2
				Initiate Withdrawal Request										•	

Figure 2

User needs to select the option "Death Withdrawal" as given below in Figure 3.

Ø NSDL	e-Go	V is now		nge is growth					ľ	National Pen	sion System (NPS)
Welcome Pay and Acco	unts Office-10	001134400					Na	vigate to NPSCAN		02-Jun-2023	Home Logout
Transaction Subscriber	Registration	Grievance	User Maintenance	Document Management	Views	Additional Reports	(New)	Master Download	Dashboard	CGMS BackOffice	Nodal Offices Upload
Error Rectification Module	CSRF Subr	mission Details	Exit Withdrawal R	equest Recruitment Moi	nitoring	Knowledge Centre	Autho	rize Request Up	date Details	CKYCCompliance	
۲	Initiatior	n of Withdraw	val Request								
		Withdrawal Ty	De *	Sele	ct Applica Premature	able Withdrawal Type : Exit/Incapacitation		0	Death Withdraw	ral	

Figure 3

User needs to select the "**Initiate Request''** option to initiate the death withdrawal request and enter PRAN of the Subscriber and click on "**Submit''** button as given below in **Figure 4**.

🕼 NSDL e	Gov Is now Change /s growth National Pension System (NPS)
User Id: 1001134400	Back to Main Menu
Death With	drawal
Raise New	Initiate Request O Verify/Authorize Request O View Request Status
	Permanent Retirement Account Number (PRAN)* Submit Reset
Note	

Figure 4

At this stage, User needs to accept declarations. On acceptance of declarations, User needs to click on **"OK"** button. Please refer below **Figure 5**.



At this stage, User needs to capture Date of Death of the Subscriber and click on **"Submit"** button. Please refer below **Figure 6**.

DDAN: 4400000044047		Subscriber Neme: TYCUDU DYCCETU	
Entity Reg No: 2000014		Entity Name: Pay Section-I, CDA (R&D), Hyderabad	
 Subscriber Details 			
	Date of Birth	09/08/1984	
	Father's Name	TXCVDH ZVHTVHVH	
	Subscriber's gender	Male	
	Marital Status		
	Date Of Death*	01/04/2021 DD/MM/YYYY Kindly enter correct Date of Death	
	S	Back	
Note			
 Your corpus value the claimant is alive. 	s less than 5 Lacs, you can opt for 100% Lu	mp-sum withdrawai without opting for Annuity OR you can select for ann	uity if any of
Out of Total NPS C	orpus, % of corpus Claimant will receive in h	is/her bank account.	
Out of Total NPS C	orpus, % of corpus Annuitant will utilise towa	rds pension	
 Claimant can alloca 	ate any percentage towards Lump sum and A	Annuity	
	nts are not alive, total corpus has to be taker	as Lumpsum, as no annuity will be issued.	
 If spouse and pare 			
If spouse and pareThis request needs	to be authorised by Nodal Office/POP with o	other User ID.	



A new page will be displayed and User needs to provide the percentage towards withdrawal & annuity in **Section C** and the Family Members details in **Section E**. Please refer below **Figure 7**. *In case, total corpus is less than or equal to Rs. 5 Lakh, an option to withdrawal entire* (100%) of pension wealth will be available.

RAN: 110000611617		Subscriber Name: TXCVDH DXCGETH	
Entity Reg No: 2000014		Entity Name: Pay Section-I, CDA (R&D), Hyderabad	
C Subscriber Detail	s		
	Date of Birth	09/08/1984	
	Father's Name	TXCVDH ZVHTVHVH	
	Subscriber's gender	Male	
	Marital Status	-	
	Date Of Death*	01/04/2021 DD/MM/YYYY Kindly enter correct Date of Death	
	Edi	t	
Valuation —			
	Total Valuation as on Date(in Rs.) for Tier 1	7395923.98	
	Total Valuation as on Date of Death(in Rs.) for Tier 1*	7395923.98	

ards Withdrawal (in %) for Tier 1*	20	%	147918	34.80	% of corpus Cla account	imant will receive in his/her bank
ards Annuity (in %) fo	or Tier 1*	80	%	591673	39.18	% of corpus Ann	nuitant will utilise towards pension
ection E - Subscr	more than 5 Lacs, iber's Family M	user can only o ember Detail	pt for 2 s	0% Lump-	sum withdraws	I if any of the claimant is	s alive, Otherwise can only opt for 100
	Marital Status*				Married		~
	Spouse Status :*				Alive		~
	Mother Status*				Not Alive		~
	Father Status*				Not Alive		~
			Su	ubmit	Back		
Note • Your corpus value withdrawal.	is more than 5 Lacs,	you can only op	t for 209	6 Lump-sur	m withdrawal if	any of the claimant is alive	e Otherwise can only opt for 100%
Out of Total NPS C	Corpus, % of corpus	Claimant will rece	eive in h	is/her bank	account.		
Out of Total NPS C	Corpus, % of corpus	Annuitant will utili	se towa	rds pensior	n		
Claimant can alloc	ate any percentage t	owards Lump su	m and A	nnuity			
If spouse and pare	nts are not alive, tot	al corpus has to I	e taken	as Lumps	um, as no annu	ity will be issued.	
This request need	s to be authorised by	Nodal Office/PC	P with c	ther User I	ID.		

Figure 7

On submission of details, a confirmation Window will be displayed as per below Figure 8.

Valuation -						
"As Corpus valu	e is more than claimant is a	5 Lacs, user c live, Otherwise	an o e ca	nly opt for 20% n only opt for 1	Lump-sum withdr 00% withdrawal.	awal if any of the
	Date of Death			01/04/2021		
	Total Valuation Rs.) for Tier 1	n as on Date(in	1	7395923.98		
	Total Valuation Death(in Rs.)	n as on Date of for Tier 1*	f	7395923.98		
Section C - 0	Claimant Wi	thdrawal D	eta	ils —		
Towards Withdra	wal (in %)*	20 %	14	179184.80	% of corpus Cla receive in his/he	imant will er bank account
Towards Annuity	(in %)*	80 %	59	916739.18	% of corpus An utilise towards	nuitant will pension
Section E - 3	Subscriber's	s Family Me	emk	per Details		
	Marital Status	×		Married		
	Spouse Statu	s :*		Alive		
	Mother Status	*		Not Alive		
	Father Status			Not Alive		
Note: After con	firmation, Ack	nowledgemer	nt ID char) will be genera nged.	ated and above d	etails cannot be
		CONFIRM		CANCEL		

Figure 8

On confirmation, an Acknowledgement Number will be generated. Please refer below Figure 9.

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Death Witho	drawal	Acknowledgement			
PRAN: 110000955	5657			urav	
Entity Reg No: 20	01355	V NSDL e-Gov	s now Protean Change <i>is</i> growth	NC), Jaipur	
Subscriber I	Details ——				
	Date of	Your Withdrawal request has been Withdrawal Request details are given	successfully initiated. The Subscriber n below:		
	Father	Acknowledgement Number	231304143201		
	Subsci	Claim ID	2313041432		
	Marital	Name of Subscriber	Prashant Shantaram Gurav		
	Orphar	Acknowledgement No. Generated Date	02-06-2023 14:27:36		

Figure 9

Once Acknowledgement Number is generated, User needs to capture/submit details under **different TABs.** User needs to provide the Subscriber's Family Details such as spouse, mother, and father's details under "**Family Details**" TAB.

If Nodal office desires to cancel the Death Withdrawal request after generation of Acknowledgement Number, Nodal Office can cancel the Death Withdrawal request from Initiator login ID by clicking on **`Cancel request**' tab. Refer below **Figure 10**.

Death Withdrawal	- Request Init	ation								
PRAN: 110000996581					Subscriber Nam	ie: TXDVZ	PVNHGCVHH			
Entity Reg No: 2000961					Entity Name: Delhi	PAO (Supre	eme Court), Mir	nistry o	of Law and Justice, New	
Claim ID: 2213640755					Acknowledgem	ent Number:	22136407550	1		
Family Details Annuitant D	etails Nominee/Lega	I Heir Details	Docu	ument Cl	hecklist - Tier I	Declaration	Documents I	Jpload		_
									Cancel Reques	t
Subscriber Detai	ls									
	Date of Birth				18/04/1977					
	Father's Name				DHNG CVJ PV	NHGCVHH	I			
	Subscriber's gende	er			Male					
	Marital Status									
	Orphan Status:									
	Date Of Death*				01/11/2022					
Total Valuation										
	Total Valuation as	on Data(in Pr			673633.04					
	Total Valuation as	on Date of Do	-/		673633.04					
Towards Withdrawal (in %)*	20	%	1479	184.79	% of	corpus Claima	ant will	receive in his/her	
Towards Withdrawal (in %)*	20 80	%	1479 ⁻ 5916	184.79 739.18	% of bank % of pens	corpus Claima caccount. corpus Annuit sion	ant will ant wi	l receive in his/her Il utilise towards	
Towards Withdrawal (in % Towards Annuity (in %)* Section E - Subscr)* iber's Family Me	20 80 mber Deta	% %	5916	184.79 739.18	% of bank % of pens	corpus Claima caccount. corpus Annuit	ant will ant wi	receive in his/her Il utilise towards	
Towards Withdrawal (in %)* Towards Annuity (in %)* Section E - Subscr	iber's Family Me	20 80 mber Deta	% % iils —	1479 5916	184.79 739.18	% of bank % of pens	corpus Claima caccount. corpus Annuit sion	ant will ant wi	receive in his/her Il utilise towards	
Towards Withdrawal (in %) Towards Annuity (in %)* Section E - Subscr	iber's Family Me Marital Status*	20 80 mber Deta	% % ils —	5916	184.79 739.18 Married	% of bank % of pens	corpus Claima account. corpus Annuit	ant will cant wi	l receive in his/her Il utilise towards	
Towards Withdrawal (in %) Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender*	20 80 mber Deta	% %	5916	184.79 739.18 Married Female	% of bank	corpus Claima caccount. corpus Annuit sion	ant will cant wi	l receive in his/her	
Towards Withdrawal (in % Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender* Spouse Status :*	20 80 mber Deta	% %	5916	184.79 739.18 Married Female Alive	% of bank % of pens	corpus Claima caccount. corpus Annuit ion	ant will	receive in his/her Il utilise towards	
Towards Withdrawal (in % Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender* Spouse Status :* Spouse First Name*	20 80 mber Deta	% %	1479	184.79 739.18 Married Female Alive SURADI	% of bank % of pens	corpus Claima caccount.	ant will ant wi	receive in his/her Il utilise towards	
Towards Withdrawal (in %) Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Middle Name	20 80 mber Deta	% % %	59167	184.79 739.18 Married Female Alive SURADI	% of pens	corpus Claima caccount. corpus Annuit	ant will	I receive in his/her	
Towards Withdrawal (in % Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Middle Name Spouse Last Name	20 80 mber Deta	% %	59167	184.79 739.18 Married Female Alive SURADI LATHA	% of pens	corpus Claima	ant will ant wi	receive in his/her Il utilise towards	
Towards Withdrawal (in % Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Middle Name Spouse Last Name	20 80 mber Deta	% %	59167	184.79 739.18 Married Female Alive SURADI	% of pens	corpus Claima caccount.	ant will ant wi	receive in his/her Il utilise towards	
Towards Withdrawal (in % Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Middle Name Spouse Last Name Spouse Last Name	20 80 mber Deta	% %	59167	184.79 739.18 Married Female Alive SURADI LATHA BQQPK8787F	% of pens	corpus Claima caccount.	ant will ant wi	I receive in his/her	
Towards Withdrawal (in % Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Last Name Spouse Last Name Spouse Aadhar/VID Spouse PAN\$ Spouse DOB*	20 80 mber Deta	% %	59167	184.79 739.18 Married Female Alive SURADI LATHA BQQPK8787F 01/10/1965	% of pens	corpus Claima caccount. corpus Annuit sion	ant will ant wi	I receive in his/her	
Towards Withdrawal (in % Towards Annuity (in %)* Section E - Subscr	iber's Family Mer Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Middle Name Spouse Last Name Spouse Last Name Spouse Aadhar/VID Spouse PANS Spouse DOB*	20 80 mber Deta	% %	59167	184.79 739.18 Married Female Alive SURADI LATHA BQQPK8787F 01/10/1965 Not Alive	% of pens	corpus Claima caccount. corpus Annuit sion	ant will ant wi	l utilise towards	

Child 1 Middle Name
Child 1 Last Name
Child 1 Aadhar/VID
Child 1 PAN
Child 1 DOB* 25/12/1988 DD/MM/YYYY
Child 2 Status* Not Applicable
Child 3 Status* Not Applicable

Figure 10

In next "**Annuitant Details**" TAB, User needs to capture annuitant details such as contact details, bank details etc. Please refer below **Figure 11**.

	iurawal - Rec	uest Initiation						
PRAN: 110000	511617			Subscriber Nar	ne: TXCVDH	DXCGETH		
ntity Reg No:	2000014			Entity Name:	Pay Section-	I, CDA (R&D), Hyder	rabad	
Claim ID: 21124	108204			Acknowledgen	ent Number:	211240820401		
			Document Ch	hecklist - Tier I	Declaration	Documents Upload		
Family Details *Corpus tov Section	Annuitant Details vards ASP should b n A - Annuitant E	Nominee/Legal Heir Details e given to respective memb Details	er.	Annuit	ant Contac	t Details ——		
Family Details *Corpus tov Sectio First Nam	Annuitant Details vards ASP should b n A - Annuitant C e*	Nominee/Legal Heir Details e given to respective memb Details	per.	Annuit Flat/Roor	ant Contac	t Details	IVRAJ	
Family Details *Corpus tov Sectio First Nam Middle Na	Annuitant Details wards ASP should b n A - Annuitant E e*	Nominee/Legal Heir Details e given to respective memb Details SURADI	Pocument of	Annuit Flat/Roor Premises	ant Contac n/Door/Block n /Building/Villag	t Details	IVRAJ	
Family Details *Corpus tov Sectio First Nam Middle Na Last Nam	Annuitant Details wards ASP should b n A - Annuitant E le* me e	Nominee/Legal Heir Details e given to respective memb Details SURADI LATHA	becunent ch	Annuit Flat/Roor Premises Area/Loc	ant Contac n/Door/Block n /Building/Villag ality/Taluka	t Details	IVRAJ	
Family Details Corpus tov Section First Nam Middle Na Last Nam Aadhar/V	Annuitant Details vards ASP should b in A - Annuitant E e* e D	Nominee/Legal Heir Details e given to respective memb Details SURADI LATHA LATHA	ver.	Annuit Flat/Roor Premises Area/Loc City	ant Contac n/Door/Block n /Building/Villag ality/Taluka	t Details	IVRAJ	



Guardian Middle Name				Alternate Phone No.			
Guardian Last Name				Email ID*	SAGAI	R.KONDVILKAR14@GM.	
Guardian DOB		DD/MM/YYYY					
Fotal Valuation towards Withdrawal(in Rs.)		1479184.79					
Fotal Valuation towards Annuity(in Rs.)		5916739.18					
Relationship With Subscril	iber*	SPOUSE					
Percentage Share		80%					
KYC Number							
Are you a Politically Expos Person (PEP)*	sed	NO	~				
Are you related to a Politic Exposed Person (PEP)*	cally	NO	~				
Do you have any history of conviction under any crimi proceedings in India or ab	of hinal broad?*	NO	~				
Section B - Annuita	ant Bank	k Details ——					
Section B - Annuita	ant Bank Bank Acc	count No*]	
Section B - Annuita	ant Bank Bank Acc Confirm B	k Details		···· 1234]	
Section B - Annuita	Bank Acc Confirm E Bank Acc	k Details count No* Bank Account No* count Type*		•••• 1234 SAVINGS	~		
Section B - Annuita	ant Bank Bank Acc Confirm B Bank Acc IF SC Code	k Details		•••• 1234 SAVINGS HDFC0000424	Č Q		
Section B - Annuita	Bank Acc Confirm B Bank Acc IF SC Code Bank Nam	k Details count No* Bank Account No* count Type* e* he*		•••• 1234 SAVINGS HDFC0000424 HDFC BANK	~ _ Q		
Section B - Annuita	Bank Acc Confirm F Bank Acc IF SC Code Bank Nam Bank Brar	k Details		•••• 1234 SAVINGS HDFC0000424 HDFC BANK MUMBAI - MATUNGA (EAST)	`` ``		
Section B - Annuita	Bank Acc Confirm F Bank Acc IF SC Code Bank Nam Bank Brar Bank Add	k Details		•••• 1234 SAVINGS HDFC0000424 HDFC BANK MUMBAI - MATUNGA (EAST) PAL RESIDENCY,SHOP NO 2,PLG 358BHANDARKAR ROAD, MATU (CR)MUMBAI MAHARASHTRA 40	DT NO NGA 0019		
Section B - Annuita	ant Bank Bank Acc Confirm E Bank Acc IFSC Code Bank Nam Bank Brar Bank Add	k Details		•••• 1234 SAVINGS HDFC0000424 HDFC BANK MUMBAI - MATUNGA (EAST) PAL RESIDENCY,SHOP NO 2,PLC 358BHANDARKAR ROAD, MATU (CR)MUMBAI MAHARASHTRA 40 400001	Q DT NO NGA 0019		
Section B - Annuita	Ant Bank Bank Acc Confirm E Bank Acc IFSC Code Bank Nam Bank Brar Bank Add Bank Add MICR Cod	k Details		•••• 1234 SAVINGS HDFC0000424 HDFC BANK MUMBAI - MATUNGA (EAST) PAL RESIDENCY,SHOP NO 2,PLC 358BHANDARKAR ROAD, MATU (CR)MUMBAI MAHARASHTRA 40 400001 400240063	T NO NGA 0019		

Figure 11

Once Annuitant details are **saved**, a new page will be displyed wherein User needs to provide Claimant Annuity Details in **Section D** i.e. Annuity Service Provider (ASP) Name, Scheme and Frequency. Please refer below **Figure 12.** User can View the Annuity Quotes of all ASPs by Clicking Link on Annuity Quotes.

	Destate						
	Bank Account No*						
	Confirm Bank Account	No* 123	1				
	Bank Account Type*	SA	/INGS	~			
	IFSC Code*	HD	C0000424	Q,			
	Bank Name*	HD	C BANK				
	Bank Branch*	М	IBAI - MATUNGA (EAST)				
	Bank Address*	PA 358 (CF	RESIDENCY,SHOP NO 2,PLOT N 3HANDARKAR ROAD, MATUNG/ MUMBAI MAHARASHTRA 40001	NO A 9			
	Bank Address Pin Code	e* 400	001				
	MICR Code	400	240063				
	mant Annuity Details	Edit		Viev			
	mant Annuity Details	Edit HDFC Life Insurance Co. Ltd	 * ASP names are displayed basis of Age of the Claimant Corpus of the Subscriber 	Viev on the and	r Annuity Quote		
	mant Annuity Details ASP Names* Scheme Names*	Edit HDFC Life Insurance Co. Ltd NPS - Family Income Option	 * ASP names are displayed basis of Age of the Claimant Corpus of the Subscriber * In case of Government Sec Subscriber, only Default Ann Scheme can be subscribed 	Viev on the and ctor uity	r Annuity Quote		
Section D - Clai	mant Annuity Details ASP Names* Scheme Names* Annuity Frequency*	Edit HDFC Life Insurance Co. Ltd NPS - Family Income Option Monthly	 ASP names are displayed of basis of Age of the Claimant Corpus of the Subscriber In case of Government Sec Subscriber, only Default Ann Scheme can be subscribed In case of Government Sec Subscriber, Annuity frequence monthly only 	Viev on the and ctor wity ctor ctor cy is	' Annuity Quote		
Section D - Clair	mant Annuity Details A SP Names* Scheme Names* Annuity Frequency*	Edit HDFC Life Insurance Co. Ltd NPS - Family Income Option Monthly Save & Proceed	 ASP names are displayed to basis of Age of the Claimant Corpus of the Subscriber 'In case of Government Set Subscriber, only Default Ann Scheme can be subscribed Subscriber, Annuity frequence monthly only 	View on the and ctor uity ctor cy is	Annuity Quote	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	
Section D - Clair	mant Annuity Details ASP Names* Scheme Names* Annuity Frequency*	Edit HDFC Life Insurance Co. Ltd NPS - Family Income Option Monthly Save & Proceed ension amount would be deposite	 ASP names are displayed of basis of Age of the Claimant Corpus of the Subscriber In case of Government Sec Subscriber, only Default Ann Scheme can be subscribed In case of Government Sec Subscriber, Annuity frequence monthly only 	Viev on the and ctor wity ctor cy is	' <u>Annuity Quote</u>	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	

Figure 12

User will click **Save & Proceed**. User needs to provide Nomination/Legal Heir details in next TAB. The nominee details registered in CRA will be displayed to the User. If the nominee details are same, User will select the continute with existing nomination as **Yes**. If there is a change in nomination or User wants to add legal heir details, then User needs to select the continute with existing nomination as **No**. In such case, User will be required to capture new nominee/legal heir details. Please refer below **Figure 13**.

PRAN: 11						
	10000611617		Subscriber Nan	ne: TXCVDH DXCG	ETH	
Entity Reg	No: 2000014		Entity Name:	Pay Section-I, CDA	(R&D), Hyderabad	
Claim ID:	2112408204		Acknowledgem	ent Number: 21124	0820401	
Family De	etails Annuitant Details	Nominee/Legal Heir Details	Document Checklist - Tier I	Declaration Docu	ments Upload	
Exis	er 1 Nominee / Lega	I Heir Details				
Not	minee Name	Relationship w	ith Subscriber	P	ercentage Share	
SU	radi latha	WIFE		1	00	

Figure 13

Once User selects the "**Yes**" or "**No**" option regarding Nomination, a new Information Window regarding nomination/legal heir will be Displayed. User needs to click on "**OK**" button. Please refer below **Figure 14**.

*Corpus towards Lumpsum she	Tier-1 Nominations / Legal Heir	
Nominations Last Updated : 03	If all the registered nominees displayed at 'Nominee Details' Section are Valid//Alive then only select option as 'Yes' for continuing with existing nominations.	
Existing Tier 1 Nominees : Nominee Name	If any of the nominee/s displayed is/are Invalid/Not alive then, select option as 'No' and enter the claimant(s) details as Legal Heir(s).	ge Share
SURADI LATHA	For Example: There are three registered nominees namely A, B and C. If nominee C is Invalid/Not alive, then select option as 'No' and enter claimant(s) details at 'Nominee/Legal Heir Details' section. The claimant(s) may be nominee A or nominee B or both nominee A & B or	
Continue with existing nomin	any other person(s) as per the Legal Heir Certificate/Family Members Certificate.	
Nominee / Legal Heir Na	Kindly click on "OK" to proceed with the selection. Kindly click on "Cancel" to change your selection	
SURADI	OK CANCEL	Additional Details
«	Next	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
Note		
At least one nominee is m	andatory for both tiers.	
 The percentage calculation 	n should be 100% in total for each tier.	
 You cannot revert Continu 	e with existing option once opted.	

Figure 14

At this stage, User needs to capture Additional details related to nominees/legal heir by clicking on "Additional Details" option. Please refer below Figure 15.

	0611617		Subscriber Nar	ne: TXCVDH DX	CGETH	
Entity Reg No:	2000014		Entity Name:	Pay Section-I, CI	DA (R&D), Hyderabad	
Claim ID: 2112	2408204		Acknowledgen	ent Number: 211	240820401	
Family Details	Annuitant Details Nom	inee/Legal Heir Details	iment Checklist - Tier I	Declaration Do	ocuments Upload	
*Corpus to	owards Lumpsum should b	e given to respective nomin	ees / legal heirs			
Manufactor					Percentage Share	
Nomine	ee Name	Relationship with Subs	scriber		r creentage share	
SURAD	ee Name DI LATHA	Relationship with Subs	scriber		100	
SURAD	ee Name DI LATHA	Relationship with Subs	SCHDEF		100	
SURAD	ee Name	Relationship with Subs WIFE	scriber		100	
SURAD * Contin	ee Name ILATHA Inue with existing nomination: minee / Legal Heir Name	Relationship with Subs WIFE 3 Yes	Relationship with Subscriber	Percentage	100 Share	

Figure 15

Once User Clicks on "Additional Details" option, a new Window will be displayed wherein, User needs to provide Address & Bank details of nominee/legal heir and Click on "Save" button. Please refer below Figure 16.

User Id: 1001002301				3ack to Main X
Nominee Details				
Personal Details		Address & Bank Details —		
First Name *	SURADI	Address 1 *	101 SHIVRAJ	
Middle Name		Address 2	NEW PRABHADEVI ROAD	,
Last Name / Surname	LATHA	Address 3		
Relationship *	WIFE	City	MUMBAI CITY	
Date of Birth\$	DD/MM/YYYY	Pincode*	400025	Q
Percentage Share *	100	State *	Maharashtra	~

Major/Minor*	MAJOR	~	Country *	India 🗸 🗸	
AADHAAR / VID			Mobile No*	9757222422	
PAN*			Alternate Contact No.		
СКҮС			Email ID*	SAGAR.KONDVILKAR14@GMAIL	
Are you a Politically Exposed Person (PEP)*	No	~	Bank Account Type*	SAVINGS ~	
Are you related to a Politically	No	~	Bank Account Number*		
Do you have any history of			Confirm Bank Account Number*	1234	
conviction under any criminal proceedings in India or abroad? *	No	~	Bank IFS Code*	HDFC0000424 Q	
			Bank Name*	HDFC BANK	
			Bank Branch*	MUMBAI - MATUNGA (EAST)	
			Bank Address*	PAL RESIDENCY,SHOP NO 2,PLOT NO 358BHANDARKAR ROAD, MATUNGA (CR)MUMBAI MAHARASHTRA 400019	
			Bank Address Pin*	400001	
			MICR Code	400240063	

Figure 16

At this stage, below page will be displayed wherein User needs to click on **"Next"** button to proceed further. Please refer below **Figure 17**.

N: 110000611617		Subscriber Nan	e: TXCVDH DXCGETH	
ity Reg No: 2000014		Entity Name:	Pay Section-I, CDA (R&D)	Hyderabad
m ID: 2112408204		Acknowledgem	ent Number: 21124082040	1
mily Details Annuitant Detai	Is Nominee/Legal Heir Details	Document Checklist - Tier I	Declaration Documents	Jpload
*Corpus towards Lumpsum	should be given to respective	nominees / legal heirs		
Nominations Last Updated	: 03/09/2010			
Tier 1 Nominee / Le	gal Heir Details			
Existing Tier 1 Nominees	:			
Nominee Name	Relationship with	th Subscriber	Percent	age Share
SURADI LATHA	WIEE			
	THE L		100	
* Continue with existing no	ominations : Yes V	Relationship with Subscriber	Percentage Share	
* Continue with existing no	ominations : Yes V	Relationship with Subscriber WIFE	Percentage Share	Additional Details
Continue with existing no Nominee / Legal Heir SURADI	ominations : Yes V Name	Relationship with Subscriber WIFE	Percentage Share	Additional Details
* Continue with existing ne	ominations : Yes V Name	Relationship with Subscriber WIFE	Percentage Share	Additional Details
Continue with existing normalized and a second sec	ominations: Yes V Name	Relationship with Subscriber WIFE Next Close	Percentage Share	Additional Details
Continue with existing no Nominee / Legal Heir SURADI	MIL ominations: Yes Name LATHA	Relationship with Subscriber WIFE Next Close Figure 17	Percentage Share	Additional Details



In next "**Documents Checklist" TAB**, User needs to confirm the Withdrawal Form, supporting documents related to exit request, Bank Proof, Identity & Address Proof and proceed further. Please refer below **Figure 18A & 18B**.

DAN								
-RAN	I: 11000	0611617		Subscriber Name: TXCVDH DXCGETH				
Entity	Reg No:	2000014		Entity Name: Pay Section-I, CDA (R&D), Hyderabad				
Claim	ID: 211	2408204		Acknowledgement Number: 211240820401				
Fam	nily Details	s Annuitan	t Details N	Iominee/Legal Heir Details Document Checklist - Tier I Declaration Documents Upload				
	Supp	orting Do	cuments					
	Sr No.	Docum	ent Name					
	1	Vithd	Withdrawal form duly filled and signed-stamped by mapped Nodal Office.*					
	2	Origin	al Death Ce	rtificate (For Non Govt. Subscriber) / Attested copy by mapped Nodal Office (For Govt. Subscriber)*				
	3	3 Viginal PRAN Card/Copy of ePRAN Card/Notarised Affidavit (if PRAN card not submitted)						
	4	✓ Family	Members (Certificate				
	5	Legal	heir certifica	ate issued by First Class Magistrate				
	Sr No.	Nominees	Claimant	Document Name				
	Sr No.	1	Claimant	Document Name				
	1			Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook*				
	Proof	f of Identit	y					
					_			
	Sr No	Tier I Nominees	Claimant	Document Name				
		1						
	1			Valid Passport issued by Government of India.				
					and the second second			
	2			Ration Card with Photograph.				
	2 3			Ration Card with Photograph. Bank pass book or Certificate with Photograph				
	2 3 4			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address.	_			
	2 3 4 5			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph.				
	2 3 4 5 6			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department.				
	2 3 4 5 6 7			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.				
	2 3 4 5 6 7 8			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly. Aadhar Card/Letter issued by Unique Identification Authority of India.				
	2 3 4 5 6 7 8 9		0 0 0 0 0 0 0 0	Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly. Aadhar Card/Letter issued by Unique Identification Authority of India. Job Cards issued by NREGA duly signed by an officer of the State Government.				

Figure 18A

Page 20 of 57



Sr No.	Tier I Nominees	Claimant	Document Name
	1		
1			Valid Passport issued by Government of India.
2			Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.
3			Job Cards issued by NREGA duly signed by an officer of the State Government.
4			Identity card issued by Central /State government and its Departments, Statuary/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council, etc
5			Ration card with photograph and residential address.
6			Bank Pass book or certificate with photograph and residential address.
7			Voters Identity Card with Photograph and residential address.
B			Valid Driving license with photograph and residential address.
Э			Letter from any recognized public authority at the level of Gazetted officer like District Magistrate, Divisional Commissioner, BDO, Tehsildar, Mandal Revenue Officer, Judical Magistrate etc
10			Adhar Card/Letter issued by unique identification Authority of India Clearly showing the address.
11			Latest Electricity/Water bill in the name of the claimant and showing the address (Less than 6 months old).
12			Latest Telephone bill in the name of the claimant and showing the address (less than 6 months old).
13			Latest property/house Tax Receipt (not more than one year old).
14			Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp paper (in case of rented/leased accommodation).
K			Save & Proceed Close

Figure 18B

The next TAB is for **Delcaration**. The User needs to accept the declaration to process the withdrawal request and click on **"Save and Proceed"** button. Please refer below **Figure 19A & 19B.**

Inter Reg No: 200014 Entry Yame: Pay Section. J, CDA (R&D), Hyderabad Iam D: 212408204 Annuitant Details Nominee/Legal Heir Details Document Checklist - Tier 1 Declaration Documents Upload Image: Declaration by Annuitant Image: Declaration by Annuitant Declaration by Annuitant Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Image: Declaration by Annuitant Declaration by Annuitant	
am D: 2112408204 Anuitant Details Nomineei/Legal Heir Details Document Checklist - Tier I Declaration Documents Upload Emily Details Anuitant Details Nomineei/Legal Heir Details Document Checklist - Tier I Declaration Documents Upload Declaration by Annuitant Image: State Part Annuitant Image: State Part Annuitant Declaration by Annuitant Image: Annuitant Details Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant Image: Annuitant Details Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant Image: Annuitant Details Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant Image: Annuitant Details Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant Image: Annuitant Details Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant Image: Annuitant Details Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant Image: Annuitant Details Image: State Part Annuitant Image: State Part Annuitant Image: State Part Annuitant	
annity Details Annuitant Details Nominee/Legal Heir Details Document Checklist - Tier 1 Declaration Documents Upload Declaration by Annuitant Declaration by Annuitant Declaration by Annuitant I hereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annual of the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material in understand and agree that the statements in this proposal constitute warranties. I do hereby agree and declare that these statement every assume to between me and Annuity Service Provider (Company) and that if there be any me or suppression of material information or if any untrue Statement is contained therein or in case of fraud by me, which comes to the knowic company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any othe provisions, as amended from time to time. I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess e premiums which are necessitated by various enactments of central and/or state legislatures from time to time. I understand that the contract. I also agree that the amount held in proposal/policy deposit shall not ear any interest. I further suproduct features and conditions of the policy have been thoroughly explained to me and having understood, I consent to the same I further understand that the final annuity amount wo	
Declaration by Annuitant I hereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annual the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material in understand and agree that the statements in this proposal constitute waranties. I do hereby agree and declare that these statement declaration shall be the basis of the contract of assurance between me and Annuity Service Provider (Company) and that if there be any m or suppression of material information or if any untrue Statement is contained therein or in case of fraud by me, which comes to the knowl company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other provisions, as amended from time to time. I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess ere premiums which are necessitated by various enactments of central and/or state legislatures from time to time. I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other applicable laws in India and that the not commence until a written acceptance of this proposal is issued by the company and that the benefits under the policy shall be subject to the actual corpus value to be utilised for purchase of annuity at the issuance. I further understand that the final annuity amount would be subject to the actual corpus value to be utilised for purchase of annuity at the issuance. I also acknowledge and agree that the funds will not be returned to me in case I choose to cancel the policy under free look period. These payeable by company directly to any other annuity scheme chosen by me which is authorized and approved under the prevenent of the servenent of the provenent of the provenent of the provenent of the provenent	
payable by company directly to any other annuity scheme chosen by me which is authorized and approved under the prevalent reg	renation. I and this statement lge of the applicable . from the ntract will the terms e that the time of its
applicable rules. Further, no interest will be payable to me on the funds held during this transition period. I hereby authorize company to send information and servicing related communication regarding this proposal or resulting po Email/SMS/Phone Call.	ations and sy through

Figure 19A

Declaration by Claimant

Declaration by Claimant

I hereby declare and state that all the personal details provided by me in the form as above are true and correct to the best of my knowledge. I also agree that NPS Trust / CRA shall not be held responsible/liable for any losses or delays that may arise due to provision of incorrect details including details pertaining to bank account by me. Further, I authorize the National Pension System Trust(NPST)/ CRA to share informations pertaining to my withdrawal application with the Annuity Service Providers for facilitating the purchase of annuity in applicable cases as is required under NPS.

Declaration by Nodal Office/POP

Declaration by Nodal Office/POP

1. It is certified that above declaration has been signed/thumb impressed before me by the nominee(s)/legal heir(s)/guardian of minor nominee(s) or minor heir(s) of deceased subscriber late Sh/Smt/Kum TXCVDH DXCGETH with PRAN 110000611617 as above and has read the entries / entries have been read over to him / her/them by me and got confirmed by him / her/them.

2. That all the contributions including the subscriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and no further contributions are pending. (applicable for government sector subscribers only)

3. That Identification and address of the nominee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned on the withdrawal form has been verified and can be accepted as final.

4 It is also certified that this office has not paid/received any family pension to the legal heir(s)/nominee(s) of the deceased subscriber and we dont have any objection for release of accumulated pension wealth to his/her claimant. (applicable for government Sector subscribers only)

5. The bank account details of nominee/claimant as provided in bank details section have been checked and verified and the same can be accepted for payment

🚳 protean

nange is growth

**	Save & Proceed	lose	>>	
Note • This request needs to be	authorised by Nodal Office/POP with other User ID.			
User can opt for Lump su	m & Annuity Withdrawal as per PFRDA Exit Regulation 2015	5 and amendments thereto.		

Figure 19B

A New Information window will be opened regarding scanned documents Upload. User needs to click on **"OK"** button. Please refer below **Figure 20.**

 It is certified that above declaration minor heir(s) of deceased subscriber la have been read over to him / her/them b 	has been signed/humb impressed before me by the nominee(s)/legal he ate Sh/Smt/Kum TXCVDH DXCGETH with PRAN 110000611617 as abo by me and got confirmed by him / her/them.	eir(s)/guardian of minor nominee(s) we and has read the entries / entrie
2. That all the contributions including th no further contributions are pending. (ap	e subscriber contribution and employer contribution have been transferred oplicable for government sector subscribers only)	I in to the PRAN of the subscriber ar
3. That Identification and address of the the withdrawal form has been verified a	e nominee/claimant is certified as provided in the withdrawal form above. T nd can be accepted as final.	The name of claimant as mentioned o
4 It is also certified that this office has	not paid/received any family pension to the legal heir(s)/nominee(s) of t	the deceased s 🗙 iber and we do
5. The bank accc payment	ad supporting documents at next screen for faster processing of withdraw.	al request. n be accepted f
«	Save & Proceed Close	X
te This request needs to be authorised b	by Nodal Office/POP with other User ID.	
User can opt for Lump sum & Annuity	Withdrawal as per PFRDA Exit Regulation 2015 and amendments thereto	

Figure 20

At "**Documents Upload" TAB**, User needs to upload the complete documents such as Withdrawal Form & Supporting documents, KYC Documents & Bank Proof. Please refer below Figure **21A & 21B**.

		ne: TXCVDH DXCGETH	
tity Reg No: 2000014 aim ID: 2112408204	Entity Name: Acknowledgem	Pay Section-I, CDA (R&D), Hyderabad	
amily Details Annuitant Details Nomin	ee/l egal Heir Details	Declaration Documents Unload	
Download Exit Withdrawal Fe	prm		
Please complete all the details under all	tabs to download form.		
	Download Exit Withdrawal F	orms	
Document Upload			
Document Name	Attach File	File Download	
Withdrawal Form	Choose File 202144381.pdf		
KYC/Other Documents - Tier I	Choose File 110020285431.pdf		
Bank Proof	Choose File 202124237.pdf		
eath Withdrawal - Request	Figure 21A		
eath Withdrawal - Request	Figure 21A Initiation Subscriber Nan	ne: TXCVDH DXCGETH	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014	Figure 21A Initiation Subscriber Nan Entity Name:	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 him ID: 2112408204	Figure 21A Initiation Subscriber Nan Entity Name: Acknowledgem	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad eent Number: 211240820401	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 tim ID: 2112408204 amily Details Annuitant Details Nomine	Figure 21A Initiation Subscriber Nan Entity Name: Acknowledgem se/Legal Heir Details Document Checklist - Tier I	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 nim ID: 2112408204 amily Details Annuitant Details Nomine Download Exit Withdrawal Fo	Figure 21A Initiation Subscriber Nan Entity Name: Acknowledgem ee/Legal Heir Details Document Checklist - Tier I orm	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad eent Number: 211240820401 Declaration Documents Upload	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 nim ID: 2112408204 amily Details Annuitant Details Nomin Download Exit Withdrawal Fo	Figure 21A Initiation Subscriber Nan Entity Name: Acknowledgem ee/Legal Heir Details Document Checklist - Tier I orm tabs to download form.	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 tim ID: 2112408204 amily Details Annuitant Details Nomin Download Exit Withdrawal Fo Please complete all the details under all	Figure 21A Initiation Subscriber Nan Entity Name: Acknowledgem ee/Legal Heir Details Document Checklist - Tier 1 orm tabs to download form. Download Exit Withdrawal F	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 tim ID: 2112408204 amily Details Annuitant Details Nomin Download Exit Withdrawal Fo	Figure 21A Initiation Subscriber Nan Entity Name: Acknowledgem ex/Legal Heir Details Document Checklist - Tier I orm tabs to download form. Entity Withdrawal F File Successfully Uploaded	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 im ID: 2112408204 amily Details Annuitant Details Nomin Download Exit Withdrawal For Please complete all the details under all Document Upload	Figure 21A Initiation Subscriber Nan Entity Name: Acknowledgem ee/Legal Heir Details Document Checklist - Tier I orm tabs to download form. File Successfully Uploaded	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad tent Number: 211240820401 Declaration Documents Upload	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 amily Details Annuitant Details Nomine Download Exit Withdrawal For Please complete all the details under all Document Upload Document Name	Figure 21A Initiation Subscriber Nam Entity Name: Acknowledgem ee/Legal Heir Details Document Checklist - Tier I orm tabs to download form. File Successfully Uploaded File Successfully Uploaded	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad tent Number: 211240820401 Declaration Documents Upload	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 tim ID: 2112408204 amily Details Annuitant Details Nomin Download Exit Withdrawal For Please complete all the details under all Document Upload Document Name Withdrawal Form	Figure 21A Initiation Subscriber Nam Entity Name: Acknowledgem ee/Legal Heir Details Document Checklist - Tier I orm tabs to download form. File Successfully Uploaded Attach File Choose File No file chosen	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ient Number: 211240820401 Declaration Documents Upload orms File Download \$\screwed{c}\$, 202144381,pdf	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 amily Details Annuitant Details Nomine Download Exit Withdrawal For Please complete all the details under all Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I	Figure 21A Initiation Subscriber Nam Entity Name: Acknowledgem ev/Legal Heir Details Document Checklist - Tier I orm tabs to download form. Download Exit Withdrawal F File Successfully Uploaded Attach File Choose File No file chosen Choose File No file chosen	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad tent Number: 211240820401 Declaration Documents Upload orms File Download 202144381.pdf 110020285431.pdf	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 im ID: 2112408204 amily Details Annuitant Details Nomin Download Exit Withdrawal For Please complete all the details under all Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I Bank Proof	Figure 21A Initiation Subscriber Nam Subscriber Nam Entity Name: Acknowledgem Be/Legal Heir Details Document Checklist - Tier I Document Checklist - Tier I Download Exit Withdrawal F File Successfully Uploaded Choose File One File No file chosen Choose File No file chosen Choose File No file chosen	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad tent Number: 211240820401 Declaration Documents Upload orms File Download ↓ 202144381.pdf ↓ 110020285431.pdf ↓ 202124237.pdf	
eath Withdrawal - Request AN: 110000611617 tity Reg No: 2000014 tim ID: 2112408204 amily Details Annuitant Details Nomin Download Exit Withdrawal For Please complete all the details under all Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I Bank Proof	Figure 21A Initiation Subscriber Name: Subscriber Name: Acknowledgem ee/Legal Heir Details Document Checklist - Tier I born Document Checklist - Tier I brm Tile Successfully Uploaded File Successfully Uploaded Choose File No file chosen Choose File Choose File No file chosen Choose File No file chosen	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad tent Number: 211240820401 Documents Upload Documents Upload File Download 202144381.pdf 202144381.pdf 202124237.pdf	



After providing complete details under different TABs & uploading scanned documents, User needs to re-confirm all the details entered /selected. Each TAB will be displayed to the User for confirmation. User needs to click on "**Next" button** to proceed further.

Once details under all TABs are confirmed, the User needs to confirm the withdrawal request under **Documents Upload TAB**, as shown below in **Figure 22**.

	2112408204		Acknowledgen	nent Number:	211240820401	
Family [Details Annuitant Details	Nominee/Legal Heir Details	Document Checklist - Tier I	Declaration	Documents Upload	
C 0	ownload Exit Withdra	awal Form				
		Download	Exit Withdrawal Forms			
	 Document Upload 					
	Document Name		File Download	d		
	Withdrawal Form		20214438	1.pdf		
		Tier I	11002028	5431.pdf		
	KYC/Other Documents -					
	KYC/Other Documents - Bank Proof		20212423	7.pdf		
	KYC/Other Documents - Bank Proof		. 20212423	7.pdf		
	KYC/Other Documents - Bank Proof		20212423	7.pdf		

Figure 22

A final confirmation message will be displayed to User. Once User clicks on **"Proceed"** button, a message for successful initiation of request will be displayed to User. Please refer **Figure 23 & 24.**

th Withdrawal - Reque	st Initiation Confirmation		
110000955657	Subscriber Name: Prash	hant Shantar Xurav	
Reg No: 2001355	Do you want to Confirm ?	WC), Jaipur	
IV Details Annuitant Details	Proceed	Declaration Documents Upload	
		Cancel Request	
Download Exit Withdrawai	Form		
	Download Exit Withdrawal Forms		
	International and a recent of the second secon	the formation of the form the form	: 110000955657 Subscriber Name: Prashant Shantar turav Reg No: 2001355 ID: 2313041432 By Details Annuitant Details Proceed Cancel Download Exit Withdrawal Form Download Exit Withdrawal Forms

Figure 23

User Id: 1001134400	Change is growth		Back to Main Menu
Death Withdrawa PRAN: 110000955657 Entity Reg No: 2001355 Claim ID: 2313041432 Family Details Annoitant	hdrawal Request Withdrawal request has t Request is pending for Aut PRAN Acknowledgement Number Claim ID	een successfully initiated. horisation from Nodal Office. 110000955657 231304143201 2313041432	pur Tion Documents Upload
C Download Exit 1	Acknowledgement No. Generated Date	02-06-2023 14:27:35	Cancel Request
	c	lose	
Document Upload —			
Document Name		File Download	
Withdrawal Form*		, F , KYC.pdf	

The second User of the Nodal Office will authorize the request in the CRA System.



6. <u>Steps to Authorize Online Death Withdrawal request in CRA System by Nodal</u> <u>Office</u>

To authorize Online Death Withdrawal request, Nodal Office User will access CRA System <u>www.cra-nsdl.com</u> using another User ID & Password as given below in **Figure 25**.

🧭 NSD	Le-Gov is now protean Change is growth	National Pension System (NPS)
	Are you a subscriber	rinterested in undergoing online training on NPS/APY (Including Central/state/Autono
	Annual Transaction Statement on Email	Subscribers
	Invest in NPS	Password Enter Captcha 8 8 + 5 =
٢	Activate Tier II Account Free !!	Submit Reset Password IPIN for eNPS Help/Instructions for Login
	FATCA Compliance	Nodal Offices / Other Intermediaries
	Know Your Pension (NPP)	User ID 1001022102
B	Subscriber Consent to share contact details with ASP	Enter Captcha
(iiii)	Subscriber Registration/Photo-Signature Modification Request	Reset Password Help/Instructions for Login
1	Status using Receipt Number	

Figure 25

User needs to click on Menu "Exit Withdrawal Request" and select Sub-Menu "Initiate Withdrawal Request". Please refer below Figure 26.

NSDL e-Gov	s now of the source of the sou	otean ge is growth			Nation	al Pension Syst	em (NPS)
Welcome Pay and Accounts Office-1001134401				Navigate to NPSC	AN	02-Jun-2023	Home Logout
Transaction Subscriber Registration Grievance	User Maintenance Doci	ument Management Views	Additional Reports (New) Master Down	nload Dashboard	CGMS BackOffice	Nodal Offices Upload
Error Rectification Module CSRF Submission Details	Exit Withdrawal Reques	t Recruitment Monitoring	Knowledge Centre	Authorize Request	Update Details	CKYCCompliance	
	Verify Subscriber Withdrawal Initiation						
	Withdrawal Request Status View						
	Authorize Deferment	Welcome to Centra	I Recordkeeping Age	acy			
	Verify Deferment			icy			
	Initiate Generate/Cancel Claim ID	Click here to view list of E:	xit Claim IDs awaiting	any action			
Subscribe	Authorize Generate/Cancel Claim ID	the annuity at the time of E	xit. To view annuity qu	iotes, please click h	ere View Annuity	Noti	fication ↓1
	Claim ID Status View	lated to 'Voluntary Contr	ibution in Tier I acco	unt by Govt. Secto	or Subscribers'	Transaction Type	Count
Information regarding	Family/Disability Pension	CA Self-Certification in Sub	oscribers login may be	e disseminated to yo	our Subscribers. Fo	CLAIM ID generation	1
	Family/Disability Pension Status View	tere for PFRDA Advisory or	n streamlining of hand	ling of Exit cases		Withdrawal Request	/erification 1
	Initiate Deferment	NPS Operations	Guide PAO/DTO DDO	D			3
_	Request Status View	CRA Helpline for Nodal C	Offices 1800-222-081	(toll-free)		Grievance pending fo	r resolution 2
	Initiate Withdrawal Request						•

Figure 26

At this stage, User needs to select the **Death Withdrawal** option as given below in Figure 27.

NSDL e-Gov is now prot				
Change is	s growth	٨	lational Pension Syste	m (NPS)
Welcome Pay and Accounts Office-1001134401		Navigate to NPSCAN	02-Jun-2023 Ho	ime Logout
fransaction Subscriber Registration Grievance User Maintenance Docum	nent Management Views Additional Reports (New)	Master Download Dashboard	CGMS BackOffice Nodal Offices U	pload
	Select Applicable Withdrawal Type :			
Withdrawal Type * C	O Superannuation/Premature Exit/Incapacitation	O Death Withdraw	al	

Figure 27

User needs to select the '**'Verify/Authorize Request''** option to authorize death withdrawal request and enter the PRAN of the Subscriber and click on '**Submit''** button as given in below **Figure 28**.

	O Initiate Request	Verify/Authorize Request	v Request Status
Request Verificat	ion/Authorization		
	PRAN	110000611617	
	Acknowledgement Number		
	Claim ID		
	From Date*	DD/MM/YYYY	
	To Date*	DD/MM/YYYY	
		Submit	
Note			
From Date and To Enter any one set	Date will be the Date of Initiation of W	thdrawal Request	Date
 Enter any one set 		inder of Phan of Claim D of nom Date and th	Date

Figure 28

At this stage, a table is displayed to the User containing Acknowledgment Number, Claim ID, PRAN, Request Date, Initiated By, Last action taken, Pending With and Action. User needs to click on Hyperlink provided on "Accept/Rejected" under Action Tab to view and verify details entered/selected at the time of initiation of withdrawal request. Please refer below Figure 29.

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eath Withdrawal								
0	Initiate Request		Verify/Auth	orize Request	View Request Status	5		
Request Verification	h/Authorizati	on						
	PRAN			1100006	11617			
	Acknowledgem	nent Number						
	Claim ID							
	From Date*			DD/MM/1	MMY			
	To Date*			DD/MM/	(YYY)			
			Submit	Reset				
Acknowledgement Number	Claim ID	Request Date	PRAN	Initiated By	Last Action Taken	Pending With	Action	
<u>211240820401</u>	2112408204	12-04-2021	110000611617	1001002301	INITIATED BY NODAL OFFICE	Nodal Authorizer	Accept/Reject	

Figure 29

At this stage, User needs to verify all the details entered / selected at the time of initiation of request under different TABs like Family Details, Annuitant Details etc. Each TAB will be displayed to the User for Verification. User needs to click on **Next button** to proceed further as shown in below **Figure 30**.

AN: 110000611617			Subscriber Name	TXCVDH D		erabad			
im ID: 2112408204			Acknowledgemen	nt Number: 21	1240820401	or abau			
amily Details Annuitan	t Details Nominee/Legal Heir Det	ails Document C	hecklist - Tier I	Declaration	ocuments Uploa	d			
Subscriber Det	ails —								
	Date of Birth		09/08/1984						
	Father's Name		TXCVDH ZVHT	ИНИН					
	Subscriber's gender		Male						
	Marital Status		-						
	Date Of Death*		01/04/2021						
Total Valuation									
	Total Valuation as on Date(in	Rs)	7395923 98						
	Total Valuation as on Date of	Death*	7395923.98						
Section C - Cla	imant Withdrawal Details								
	Spouse DOD		0111011303						
	Mother Status		Not Alive						
	Father Status		Not Alive						
	Child 1*		Alive						
	Child 1 First Name*		SAGAR						
	Child 1 Middle Name								
	Child 1 Last Name								
	Child 1 Aadhar/VID								
	Child 1 PAN								
	Child 1 DOB*		25/12/1988						
	Child 2*		Not Applicable						
	Child 3*		Not Applicable						
	Ne	xt Close					>>		
Note									
	for further approvale								

Figure 30

Once details under all TABs are verified, under last TAB – **Documents Upload**, the User needs to click on **"Approve/Reject"** button as shown below in **Figure 31**.

	0000611617		Subscriber	Name: TXCVDH DXCGETH	
Entity Reg N	lo: 2000014		Entity Name	Pay Section-I, CDA (R&D), Hyderabad	
Claim ID: 2	2112408204		Acknowled	jement Number: 211240820401	
Family Det	ails Annuitant Details	Nominee/Legal Heir Details	Document Checklist - Tier	I Declaration Documents Upload	
	Document Upload		File Downl	oad	
	Withdrawal Form		20214	1381.pdf	
				205424 - 46	
-	KYC/Other Documents	- Lier I	110020	285451.pdf	

Figure 31

At this stage, if details provided/entered while initiating withdrawal request are correct, then User needs to click on **"Accept"** radio button and then click on **"Approve"** button.

If details entered/provided are not correct, User needs to click on **"Reject"** radio button and then click on "Approve" button. In case of rejection of request, Reason for Rejection is mandatory. Please refer below **Figure 32**.

AN. 110000011	517		Subs	scriber Name: T)	CVDH DXCGETH	
tity Reg No: 200	0014		Entit	ty Name: Pay Se	ction-I, CDA (R&D), Hyderabad	
aim ID: 2112408	204		Ackr	nowledgement Nur	nber: 211240820401	
Flow View	v					
	0		0			
	Start	No	lal Initiator	Nodal Authorizer	Completed	
Entity ID	User ID	Date	User Type	Action Taken	Remarks	
10010023	1001002301	12-04-2021	Nodal Generated Ack	Accepted	IN PROGRESS	
10010023	1001002301	12-04-2021	Nodal Initiator	Accepted	REQUEST RAISED	
Accept/R	eject Request	(Accept OR	leject		

Figure 32

A final confirmation message will be displayed to User. Once User clicks on **"Approve"** button, a message for successful authorization of request will be displayed to User. Please refer **Figure 33 & 34**.

User l	1: 1001134401		Chang	e is growth		Back to Main Menu	
	Death Withd	rawal - Req	uest Autho	orization			
	PRAN: 110000955	657		Su	bscriber Name: P	rashant Shantar Xurav	
	Entity Reg No: 200 Claim ID: 2313041	11355 432		Do you want to	Proceed ?	NC), Jaipur	
	Flow View	N		Proceed	Cancel		
		Start	No	dal Initiator	Nodal Authorizer	Completed	
	Entity ID	User ID	Date	User Type	Action Taken	Remarks	
	10011344	1001134400	02-06-2023	Nodal Generated Ack	Accepted	IN PROGRESS	
		4004424400	02.06.2022	Nodal Initiator	Acconted	DECULEST PAISED	

Figure 33

Ø NS	DL e-Gov is n	w () Change	tean /s growth		National Pensio	on System (NPS)
User Id: 1001134	101				X	Back to Main Menu
Death	Withdrawal	Withdrawal Red	quest			
PRAN: 1 Entity Reg	10000955657 No: 2001355	W	/ithdrawal request has be mp sum amount will be t account on 4	een successfully Authorised ransferred to Claimant/s Ba Ith working day	ur Dur	
Claim ID:	2313041432	PRA	N	110000955657		
F	low View —	Ack	nowledgement Number	231304143201		
		Clai	m ID	2313041432		
		Ack Gen	nowledgement No. erated Date	02-06-2023 14:27:35		
	Start					
En	tity ID Use			siose		
10	011344 100					
10	011344 10011344	00 02-06-2023	Nodal Initiator	Accepted R	EQUEST RAISED	
A	ccept/Reject Requ	est				

Figure 34

On authorization of Death Withdrawal request by Nodal Office, the request will get executed in the CRA system. The Funds will be transferred to Claimant's Bank Account by Trustee Bank (Axis Bank) within T+3 Working days after authorization of request.



7. Annuity Issuance Process:

On execution of death withdrawal request in CRA, the annuitant's (Spouse/Mother/Father) details and scanned documents will be shared with Annuity Service Provider (ASP) opted by Claimant. If the annuitant's details and scanned documents are correct, annuity policy will be issued by ASP.

If documents uploaded are not sufficient/incorrect or any additional documents required, then ASP may contact Claimant for completion of annuity formalities. Alternatively, if required, Claimant may contact ASP. The complete contact details of ASPs are available on CRA Website (<u>www.npscra.nsdl.co.in</u>).

On completion of annuity formalities, ASP will confirm Annuity request of the Claimant online in the CRA system. The Funds (Annuity Corpus) will be transferred to ASP by Trustee Bank (Axis Bank) within T+3 Working days after authorization of annuity request by ASP in CRA.

The annuity policy shall be issued by ASP within T+2 working days of receiving the funds at their end.



Section II

This section contains the process to be followed by the Nodal Offices for initiation and authorization of Online Death Withdrawal request where **none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive & Spouse is not there/not alive and the parents of the deceased Subscriber (father and mother) are not dependent**.

8. <u>Steps to initiate Online Death Withdrawal request in CRA System by Nodal</u> <u>Office</u>

Nodal Office User will access CRA System <u>www.cra-nsdl.com</u> using one User ID & Password as given below in **Figure 1.**

🧔 NSD	Le-Gov is now protean	National Pension System (NPS)
R	Annual Transaction Statement on Email	Are you a subscriber interested in Subscribers
	Invest in NPS	Password Enter Captcha
٢	Activate Tier II Account Free 11	Submit Reset Password IPIN for eNPS Help/Instructions for Login
	FATCA Compliance	Nodal Offices / Other Intermediaries
	Know Your Pension (NPP)	User ID Password Enter Captcha 2 2 + 2 544
B	Subscriber Consent to share contact details with ASP	Submit Reset Password Help/Instructions for Login
<u>```</u>	Subscriber Registration/Photo-Signature Modification Request	
	Status using Receipt Number	

Figure 1

On successful login, User needs to click on Menu "**Exit Withdrawal Request**" and select Sub Menu "**Initiate Withdrawal Request**" as given below in **Figure 2**.

NSDL e-Gov	s now of the char	rotean nge is growth			Nation	al Pension Syst	em (NPS)
Welcome Pay and Accounts Office-1001134401	U.S. Maintanana Dara			Navigate to NPSCAN	-d Daabbaar	02-Jun-2023	Home Logout
Transaction Subscriber Registration Grievance	User Maintenance Doc	cument Management Views	s Additional Reports (Ne	w) Master Downio	ad Dashboard		Nodal Offices Upload
	Verify Subscriber Withdrawal Initiation	st Recruitment monitoring	Knowledge Centre				
	Withdrawal Request Status View						
	Authorize Deferment	Welcome to Centr	al Recordkeeping Agenc	(
	Initiate Generate/Cancel Claim ID	Click here to view list of I	Exit Claim IDs awaiting a	y action			
Subscriber	Authorize Generate/Cancel Claim ID	the annuity at the time of	Exit. To view annuity quo	es, please click here	e View Annuity	Notif	īcation ↓î
	Claim ID Status View	ated to 'Voluntary Cont	ribution in Tier I accou	t by Govt. Sector	Subscribers'	Transaction Type	Count
Information regarding of	Family/Disability Pension	CA Self-Certification in Su	ibscribers login may be o	isseminated to your	Subscribers. F	CLAIM ID generation	1
	Family/Disability Pension Status View	tere for PFRDA Advisory of	on streamlining of handlin	g of Exit cases		Withdrawal Request V	Verification 1
	Initiate Deferment	NPS Operations	Guide PAO/DTO DDO				3
-	Request Status View	CRA Helpline for Nodal	Offices 1800-222-081 (to	II-free)		Grievance pending fo	r resolution 🗳
	Initiate Withdrawal Request						•

Figure 2

User needs to select the option "Death Withdrawal" as given below in Figure 3.

	🥝 NSDI	e-Go	V is now		otean ge is growth						National Pen	sion System (NPS)
v	Velcome Pay and Acc	counts Office-1	001134401					Na	avigate to NPSC.	AN	02-Jun-2023	Home Logout
Trans	saction Subscribe	r Registration	Grievance	User Maintenance D	ocument Management	Views	Additional Report	s (New)	Master Downlo	oad Dashboard	CGMS BackOffice	Nodal Offices Upload
Error	Rectification Module	CSRF Sub	mission Details	Exit Withdrawal Requ	est Recruitment Mon	itoring	Knowledge Centre	Autho	orize Request	Update Details	CKYCCompliance	
	Ø	Initiation	n of Withdraw	/al Request								
			Withdrawal Ty	e *	Selec	ct Applica	ble Withdrawal Type	:		O Death Withdra	wal	

Figure 3

User needs to select the ''**Initiate Request''** option to initiate the death withdrawal request and enter PRAN of the deceased Subscriber and click on ''**Submit''** button as given below in **Figure 4**.

User Id: 1001134400	Gov is now protean Change is growth Back to Main Menu
Death Withdu	rawal
Raise New W	Initiate Request Verify/Authorize Request View Request Status
	Permanent Recount Number (PRAN) 110000955657
Note • This request	Submit Reset needs to be authorised by Nodal Office/POP by other User ID.

Figure 4

At this stage, User needs to accept declarations. On acceptance of declarations, User needs to click on **"OK"** button. Please refer below **Figure 5**.



Figure 5

At this stage, User needs to capture Date of Death of the Subscriber and click on **"Submit"** button. Please refer below **Figure 6**.

PRAN: 110000611617		Subscriber Name: TXCVDH DXCGETH	
Entity Reg No: 2000014		Entity Name: Pay Section-I, CDA (R&D), Hyde	rabad
Subscriber Details			
	Data of Birth	00/08/4084	
	Father's Name		
	Subscriber's gender	Male	
	Marital Status		
	Date Of Death*	01/04/2021 DD/MM/YYYY Kindly enter correct Date of Death	
	Su	bmit Back	
Note			
Your corpus value	is less than 5 Lacs, you can opt for 100% Lur	ip-sum withdrawal without opting for Annuity OR you can set	lect for annuity if any of
the claimant is alive.	arous 14 of aprovs Claimant will reacive in hi	floor bank account	
	orpus, % of corpus Claimant will receive in his	ris pension	
Out of Total NPS C	ate any nercentage towards Lump sum and A	nnuity	
Out of Total NPS C Olaimant can alloc:	ate any percentage towards cump sum and A		
Out of Total NPS C Out of Total NPS C Claimant can alloc: If spouse and pare	nts are not alive, total corpus has to be taken	as Lumpsum, as no annuity will be issued.	
Out of Total NPS C Out of Total NPS C Claimant can alloc: If spouse and pare This request needs	nts are not alive, total corpus has to be taken to be authorised by Nodal Office/POP with of	as Lumpsum, as no annuity will be issued. ther User ID.	

Figure 6

A new page will be displayed and User needs to provide the percentage towards withdrawal as **100% in Section C** and the Subscriber's Family Members details in **Section E**. Please refer below **Figure 7**.



				Subscriber Name: JOC	GENDEC PVD ZEENV	
tity Reg No: 2000261				Entity Name: Sr.DFM	and Sr.DPO, Northern Railwa	ıy, New Delhi
Subscriber Detail	s					
	Date of Birth			30/09/1989		
	Father's Name			JVHD THNGH ZEENV		
	Subscriber's gender			Male		
	Marital Status			-		
	Date Of Death*			01/04/2021 Kindly enter correct E	DD/MM/YYYY Date of Death	
			Edit			
Valuation						
	Total Valuation as on Dat	e(in Rs.) for Tier 1		3918512.40		
	Total Valuation as on Dat	e of Death(in Rs.) for	Tier 1*	3918512.40		
	Total Valuation as on Date(in Rs.) for Tier 2			0.00		
	Total Valuation as on Dat	e of Death(in Rs.) for	Tier 2*	0.00		
Towards Withdrawal (in 9	Int Withdrawal Det	100 %	3918	512.40	% of corpus Claimant will r account	eceive in his/her bank
Towards Annuity (in %) f	or Tier 1*	0 %	0		% of corpus Annuitant will	utilise towards pension
Note: As Corpus value i	is more than 5 Lacs, us	er can only opt for 2	0% Lum	p-sum withdrawal if any	of the claimant is alive, Oth	erwise can only opt for 100%
withdrawal.	riber's Eamily Merr	vher Details				
withdrawal. Section E - Subsc	riber's Family Men	ıber Details —				
withdrawal. Section E - Subsc	riber's Family Men Marital Status*	ıber Details —		Married	~	
withdrawal. Section E - Subsc	riber's Family Men Marital Status* Spouse Status :*	nber Details —		Married Not Alive	v	
withdrawal. Section E - Subsc	riber's Family Men Marital Status* Spouse Status :* Mother Status*	nber Details —		Married Not Alive Not Alive	~ ~ ~	
withdrawal. Section E - Subsc	Marital Status* Spouse Status :* Mother Status*	nber Details —		Married Not Alive Not Alive Not Alive	• • •	
withdrawal.	Marital Status* Spouse Status :* Mother Status* Father Status*	nber Details —		Married Not Alive Not Alive Not Alive	• • •	
withdrawal. Section E - Subsc	Marital Status* Spouse Status :* Mother Status* Father Status*	nber Details —	ıhmit	Married Not Alive Not Alive Not Alive	• • •	
withdrawal.	Marital Status* Spouse Status :* Mother Status* Father Status*	nber Details	٥	Married Not Alive Not Alive Not Alive Back	> > > >	
withdrawal. Section E - Subsc Subsc Note	marital Status* Spouse Status* Mother Status* Father Status*	St	ıbmit	Married Not Alive Not Alive Not Alive Back		can only opt for 100%
withdrawal. Section E - Subsc Solution Note 'Your corpus value withdrawal.	is more than 5 Lacs, you	nber Details	ubmit	Married Not Alive Not Alive Not Alive Back	the claimant is alive Otherwise	e can only opt for 100%
withdrawal. Section E - Subsc Social Statements Note Your corpus value withdrawal. Out of Total NPS C	is more than 5 Lacs, you	nber Details	Jbmit	Married Not Alive Not Alive Not Alive Back Back	the claimant is alive Otherwise	e can only opt for 100%
withdrawal. Section E - Subsc Note Your corpus value withdrawal. Out of Total NPS C Out of Total NPS C Out of Total NPS C	is more than 5 Lacs, you iorpus, % of corpus Anni is a nore than 5 Lace, you	I can only opt for 20%	Jbmit	Married Not Alive Not Alive Not Alive Back Back	the claimant is alive Otherwise	e can only opt for 100%
withdrawal. Section E - Subsc Note Your corpus value withdrawal. Out of Total NPS C Out of Total NPS C Claimant can alloc If spouse and pare	is more than 5 Lacs, you is more than 5 Lacs, you is more than 5 Lacs, you	I can only opt for 20%	1 bmit 6 Lump-s s/her bar rds pensi anuity as Lump	Married Not Alive Not Alive Not Alive Back Back sum withdrawal if any of nk account. ion	the claimant is alive Otherwise	e can only opt for 100%



Once User selects Spouse, Mother, Father as Not Alive or Spouse not there/not alive & Mother, Father as Alive & non dependent then a new information window will be displayed as shown in below **Figure 8**.

Page **39** of **57**

User 1	d: 1001028800		X	Back to Main Menu	Change is growth
	Death Withdrawal PRAN: 110097211453 Entity Reg No: 2000261 Subscriber Details	Withdrawal Details As spouse and parents are not alive,	no annuity will be issued.	way, New Delhi	
		Date of Birth Father's Name Subscriber's gender Marital Status Date Of Death* Ed	30/09/1989 JVHD THNGH ZEENV Male - 01/04/2021 DD/MM/YYYY Kindly enter correct Date of Death		
	Valuation Tr	stal Valuation as on Date(in Rs.) for Tier 1 tal Valuation as on Date of Death(in Rs.) for Tier 1* tal Valuation as on Date(in Rs.) for Tier 2	3918512.40 3918512.40 0.00		

Figure 8

As spouse and parents are not alive & Spouse not there/not alive & Mother, Father as alive & non dependent, no annuity will be issued. Claimant(s) will be allowed to withdraw 100% of NPS corpus as Lumpsum. User will Click on **"Submit"** button in **Figure 7**. On submission of details, a confirmation Window will be displayed as per below **Figure 9**.

"As Corpus value is more than 5 Lacs, user can only opt for 20% Lump-sum withdrawal if any of the claimant is alive. Otherwise can only opt for 100% withdrawal.	he
Date of Death 01/04/2021	
Total Valuation as on Date(in Rs.) for Tier 1 3918512.40	
Total Valuation as on Date of Death(in Rs.) for Tier 1* 3918512.40	
Total Valuation as on Date(in Rs.) for Tier 2 0.00	
Total Valuation as on Date of Death(in Rs.) for Tier 2* 0.00	
Section C - Claimant Withdrawal Details	
Towards Withdrawal (in %)* 100 % 3918512.40 % of corpus Claimant will receive in his/her bank accourt	nt
Towards Annuity (in %)* 0 % of corpus Annuitant will utilise towards pension	
Section E - Subscriber's Family Member Details	
Marital Status* Married	
Spouse Status :* Not Alive	
Mother Status* Not Alive	
Father Status* Not Alive	
Note: After confirmation, Acknowledgement ID will be generated and above details cannot b changed.	0e
CONFIRM	

Figure 9

On confirmation, an Acknowledgement Number will be generated. Please refer below **Figure 10**.

Solution NSDL	e-Gov is now	protean Change /s growth		National Pension System (NPS)	
User Id: 1001134400				Back to Main Menu	
Death Wit	drowol	Acknowledgement			
	TUTAWAI				
PRAN: 110000	955657	NSDL e-Gov	n motean	urav	
Entity Reg No:	2001355	S NODL C-UUV	Change is growth	NC), Jaipur	
Subscribe	r Details ——				
		Dear Claimant,			
	Date of	Your Withdrawal request has been Withdrawal Request details are give	n successfully initiated. The Subscriber en below:		
	Father	Acknowledgement Number	231304143201		
	Subsci	Claim ID	2313041432		
	Marital	Name of Subscriber	Prashant Shantaram Gurav		
	Orphar	Acknowledgement No. Generated Date	02-06-2023 14:27:36		
	Date O				

Figure 10

Once Acknowledgement Number is generated, User needs to capture/submit details under **different TABs.** The family member's details will be displayed to the User under **"Family Details" TAB**. Refer below **Figure 11**.

If Nodal office desires to cancel the Death Withdrawal request after generation of Acknowledgement Number, Nodal Office can cancel the Death Withdrawal request from Initiator login ID by clicking on **'Cancel request'** tab. Refer below **Figure 11.**

PRAN: 1100009	96581		Subscr	ber Name: TXDVZ	PVNHGCVHH	
Entity Reg No: 2	2000961		Entity I Delhi	lame: PAO (Supre	eme Court), Ministry	of Law and Justice, New
Claim ID: 22136	40755		Acknow	dedgement Number:	221364075501	
Family Details	Annuitant Details	Nominee/Legal Heir Details	Document Checklist	Tier I Declaration	Documents Upload	
						Cancel Request
Subsci	ibor Dotaile					
Subsci	iber Details					
	Dat	e of Birth	18/04/	1977		
	Dat	e of Birth her's Name	18/04/ DHNG	1977 CVJ PVNHGCVHH		
	Dat Fati	e of Birth her's Name oscriber's gender	18/04/ DHNG Male	1977 CVJ PVNHGCVHH		
	Dati Fati Sub	e of Birth her's Name oscriber's gender rital Status	18/04/ DHNG Male	1977 CVJ PVNHGCVHH		
	Dat Fat Sub Mar	e of Birth her's Name oscriber's gender rital Status ohan Status:	18/04/ DHNG Male	1977 CVJ PVNHGCVHH		
	Dat Fat Sub Orp Dat	e of Birth her's Name oscriber's gender rital Status ohan Status: ee Of Death*	18/04/ DHNG Male - 01/11/	1977 CVJ PVNHGCVHH 2022		
Total M	Dat Fati Sub Orp Dat	e of Birth her's Name oscriber's gender rital Status ohan Status: te Of Death*	18/04/ DHNG Male - 01/11/	1977 CVJ PVNHGCVHH 2022		
Total V	Dat Fatt Sub Mar Orp Dat aluation	e of Birth her's Name oscriber's gender rital Status ohan Status: e Of Death*	18/04/ DHNG Male - 01/11/	1977 CVJ PVNHGCVHH 2022		
Total V	Dat Fat Sut Orp Dat aluation	e of Birth her's Name oscriber's gender rital Status phan Status: e Of Death*	18/04/ DHNG Male - 01/11/	1977 CVJ PVNHGCVHH 2022 3.04		

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Towards Withdrawal (i	n %)*	100	96	39184	512.40	% of corpus Claimant wi	Il receive in his/her	
					712.40	bank account.		
Towards Annuity (in %	•)*	0	%	0.00		% of corpus Annuitant w pension	vill utilise towards	
Section E - Subs	scriber's Family Me	mber Deta	ils -					
	Marital Status*				Married	~		
	Spouse Gender*				Female	~		
	Spouse Status :*				Not Alive	~		
	Mother Status*				Not Alive	~		
	Father Status*				Not Alive	~		
	Child 2 Status*				Not Applicable	¥		
	Child 3 Status*				Not Applicable	* *		
		Sa	ve & I	Procee	dClose)	
te \$ PAN of the Claimar If Father/Mother nam Fill details if Children	nt is mandatory ne is available in CRA rec /s is/are alive. Otherwise	ords then Use	er canr	not edit F ble/Not A	ather/Mother name			

Figure 11

User will click "**Save & Proceed**". User needs to provide Nomination/Legal Heir details in next TAB. The nominee details registered in CRA will be displayed to the User. If the nominee details are same, User will select the continute with existing nomination as **Yes.** If there is a change in nomination or User wants to add legal heir details, then User needs to select the continute with existing nomination as **No.** In such case, User will be required to capture new nominee/legal heir details. Please refer below **Figure 12.**

PRAN: 110000955657 Subscriber Name: Prashant	
	t Shantaram Gurav
Entity Reg No: 2001355 Entity Name: Pay Section (1	MO), PCDA (SWC), Jaipur
Claim ID: 2313041432 Acknowledgement Number:	231304143201
Family Details Annuitant Details Nominee/Legal Heir Details Document Checklist - Tier I Document Checklist - Tier I	necklist - Tier II Declaration Documents Upload
	Cancel Request
*Corpus towards Lumpsum should be given to respective nominees / legal heirs	
Neminational Last Undeted - 20/02/2046	
Nominations Last opdated : 20/02/2016	
Tier 1 Nominee / Legal Heir Details	
Existing Tier 1 Nominees :	
Nominee Name Relationship with Subscriber	Percentage Share
JAIL SINGH MEENA FATHER	100

Figure 12

Once User selects the "**Yes''** or "**No''** option regarding Nomination, a new Information Window regarding nomination/legal heir will be Displayed. User needs to click on "**OK**" button. Please refer below **Figure 13**.

PRM: 1109721143 Charlen Carlen	Death Withdrawal - Req	uest Initiation	
entry e	PRAN: 110097211453	Subscriber Nam	e: JOGENDEC PVD ZEENV
Bern Dr. 21250822 Anomeellegal Heir Odals Corpus towards Lumpsum kit Nominaed Legal Heir Odals Corpus towards Lumpsum kit Nominaed Legal Heir Odals Ter 1 Nominations Last Updated : 20 Ter 1 Nominaeir / Legal Maininge Name Aut	Entity Reg No: 2000261	Entity Name: §	Sr.DFM and Sr.DPO, Northern Railway, New Delhi
Family Details Nomineol/Legal Her Details Decument Checklist Ter I Declaration X meents Upload Corpus towards Lumpsum sh Nominations Last Uplotded : 20 Ter 1 Nominee / Legal Ter 1 Nominee / Legal Fail the registered nominees displayed at 'Nominee Details' Section are Valid///Alive then only select option as 'Yes' for continuing with existing nominations. If all the registered nominees displayed is/are Invalid/Not alive then, select option as 'No' and enter the claimant(s) details as Lega Heir (St. Nominee Name JAIL SiNGH MEENA For Example: There are three registered nominees namely A, B and C. for Example: There are three registered nominees anamely A, B and C. for Example: Sinvalid/Not alive their option as 'No' and enter claimant(s) details at 'Nominee/Legal Heir Certificate/Family Members catificate. For Example: There are the Legal Heir Certificate/Family Members catificate. Nominee / Legal Heir Na Image Share Image Share JAIL Site CANCEL Tier 2 Nominee / Legal Heir Na Image Share Image Share Tier 2 Nominee / Legal There Jestans CANCEL Tier 2 Nominee / Legal There Jestans CANCEL	Claim ID: 2112508226	Acknowledgeme	ent Number: 211250822601
Corpus towards Lumpsum kh Mominations Last Updated 120 Ter 1 Nominee / Legal Nominee / Legal Nominee Name Jall SINGH MEENA • Continue with existing nominations Mominee / Legal Heir I Jall Singh MEENA • Continue with existing nominations Mominee / Legal Heir I Jall Singh MEENA • Continue with existing nominations Mominee / Legal Heir Rei I Jall Singh MEENA • Continue with existing nominations Mominee / Legal Heir Rei I Jall Singh MEENA • Continue with existing nominations Mominee / Legal Heir Rei I Jall Singh MEENA • Continue with existing nominations Mominee / Legal Heir Rei I Jall Singh MEENA • Continue with existing nominations Mominee / Legal Heir Rei I Jall Singh MEENA • Continue With existing nominations I Jall Singh MEENA Mominee / Legal Heir Rei I Jall Singh MEENA I Jall Singh MEENA I Jall Singh MEENA Mominee / Legal Heir Rei I Singh Rei / Legal Heir Details I Singh Rei / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Mominee / Legal Heir Details Momin	Family Details Nominee/Legal Heir	Details Document Checklist-Tier I Document Checklist -	Tier II Declaration X uments Upload
	*Corpus towards Lumpsum sh Nominations Last Updated : 20 Tier 1 Nominee / Legal Existing Tier 1 Nominees : Nominee Name JAIL SINGH MEENA * Continue with existing nomin Nominee / Legal Heir Na JAIL SIN Tier 2 Nominee / Legal- Existing Tier 2 Nominees :	If all the registered nominees displayed at 'Nomine are Valid//Alive then only select option as 'Yes' for existing nominations. If any of the nominee/s displayed is/are Invalid/Not option as 'No' and enter the claimant(s) details as I For Example: There are three registered nominees If nominee C is Invalid/Not alive, then select option claimant(s) details at 'Nominee/Legal Heir Details' claimant(s) may be nominee A or nominee B or bot any other person(s) as per the Legal Heir Certificat Certificate. Kindly click on "OK" to proceed with the selection "Cancel" to change your selection.	ee Details' Section continuing with t alive then, select Legal Heir(s). a namely A, B and C. as 'No' and enter section. The th nominee A & B or te/Family Members . Kindly click on Additional Details

Figure 13

If User selects "Continue with existing nomination as **No**", then User needs to provide new nominee/legal heir details as shown below in **Figure 14A**. On entering new nominee/legal heir details, an information message – "*By changing Name and Relationship, Additional details of that nominee will be reset to blank*" will be displayed to the User as shown below **Figure 14B**. Please refer below **Figure 14A and 14B**.

PRAN: 110097211453		Subscriber Name:	OGENDEC PVD ZEENV			
Entity Reg No: 2000261		Entity Name: Sr.DF	M and Sr.DPO, Northern Rail	way, New Delhi		
Claim ID: 2112508226		Acknowledgement N	mber: 211250822601			
Family Details Nominee/Legal Heir Details	Document Checklist-Tier I	Document Checklist - Tier	Declaration Documents	Upload		
*Corpus towards Lumpsum should be giv	en to respective nomine	es / legal heirs				
Nominations Last Updated : 20/02/2016						
Tier 1 Nominee / Legal Heir Det	ails —				\neg	
Existing Tier 1 Nominees :						
Nominee Name	Relationship with	Subscriber	Percentage S	hare		
JAIL SINGH MEENA	FATHER		100			
* Continuo with eviating permineting	No Y					
Continue with existing nominations .		Delation	hin with			
Nominee / Legal Heir Name		Subscrib	er Percenta	age Share		
SAGAR			100			
SAGAR	ĸ	SON	100			
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Rela	alls	se gure 14A	Dercentage Share			
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Ret	ailsFi	son sr gure 14A	Percentage Share			
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Ret	ationshin with Subscribe	sr gure 14A	Percentane Share	Be	ck to Main Me	
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Ret E: 1001028500 Death Withdrawal - Request In	ationship with Subscribe	sr gure 14A	Percentage Share	ва	ck to Main Me	
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Role Role Role Role Role Role Role Role	ationshin with Subscribe	ar gure 14A Subscriber Name:	Dercentane Share		ck to Main Me	111
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Ret	ationship with Subscribe	sr gure 14A Subscriber Name: Entity Name: Sr.DI	Percentage Share	Ba Iway, New Delhi	ck to Main Me	441
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Ret t: 1001028500 Death Withdrawal - Request Ir PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226	ationship with Subscribe	son gure 14A Subscriber Name: Entity Name: Sr.DI Acknowledgement N	Dercentage Share	Ba	ck to Main Me	
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Nominee Name Ref E: 1004028800 Death Withdrawal - Request Ir PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details	ationshin with Subscribe	sr gure 14A Subscriber Name: Entity Name: Sr.DI Acknowledgement N Document CheckHist - Ther	Dercentane Share	Iway, New Delhi	ck to Main Me	
Add Remove Save Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Ref Nominee Name Ref #: 1001028800 Ref Death Withdrawal - Request In PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be (ationshin with Subscribe Fin nitiation Document Checklist-Tier (By Changing Name &	sr gure 14A Subscriber Name: Entity Name: Sr.DI Acknowledgement N Document Checklist - Tier Relationship , Additional	Dercentage Share	Ba Iway, New Delhi Upload	ck to Main Me	
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Ret E: 1001028500 Death Withdrawal - Request Ir PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be of Nominations Last Updated : 20/02/2016 c Tier 1 Nominee /Legal Heir Details	ationshin with Subscribe Finitiation	sr gure 14A Subscriber Name: Entity Name: Sr.DI Acknowledgement N Document Checklist - Tier Relationship , Additional be reset to blank.Do you w continue?	Dercentage Share	E: Iway, New Delhi Upload	ck to Main Me	
Add Remove Save Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Reter Nominee Name Reter F 1004028800 Reter Reter Death Withdrawal - Request In PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Stating Tier 1 Nominees :	ationshin with Subscribe Fig nitiation Decument Checklist Tier (By Changing Name & that nominee will b	son Subscriber Name: Entity Name: Sr.DI Acknowledgement N Decument Checklist Ther Relationship , Additional be reset to blank.Do you w continue?	Dercentane Share	Iway, New Delhi Upload	ck to Main Me	
Add Remove Save Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Ref Nominee Name Ref #: 1001028800 Ref Death Withdrawal - Request In Ref PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be (Nominations Last Updated : 20/02/2016) Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Nominee Name	ationshin with Subscribe ationshin with Subscribe Fin nitiation Document Checklist-Tier I By Changing Name & that nominee will b	sr gure 14A Subscriber Name: Entity Name: Sr.DI Acknowledgement N Document Checklist - Tier Relationship , Additional be reset to blank.Do you w continue?	Dercentage Share	Ba Iway, New Delhi Upload	ck to Main Me	
Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Ret t: 1001028500 Death Withdrawal - Request Ir PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be of Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Nominee Name JAIL SINGH MEENA	ationship with Subscribe finitiation Bocument Checklist Tier 1 By Changing Name & that nominee will b	ar gure 14A Subscriber Name: Entity Name: Sr.DI Acknowledgement N Document Checklist - Ther Relationship , Additional be reset to blank.Do you w continue?	Dercentade Share	Ba Iway, New Delhi Upload		
Add Remove Save Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Nominee Name Ret Nominee Name Ret : 1004028800 Ret Ret Death Withdrawal - Request Ir Ret PRAN: 110097211453 Ret Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Nominee Name JAIL SINGH MEENA * Continue with existing remembrain * Continue with existing remembrain	ationshin with Subscribe Fig nitiation Document Checklist-Tier I By Changing Name & that nominee will the FATHER	Son Subscriber Name: Entity Name: Sr.Di Acknowledgement N Document Checklist - Tier Relationship , Additional be reset to blank.Do you w continue?	Dercentage Share	Nway, New Delhi Upload	ck to Main Me	
Add Remove Save Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Ref Nominee Name Ref Ref # 4004028500 Ref Ref # 4004028500 Ref Ref # 4004028500 Ref Ref # 10097211453 Ref Ref Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be (Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Nominations Last Updated : JAIL SINGH MEENA * Continue with existing nominations : Tier 1 Nominee / Legal Heir D	ationshin with Subscribe ationshin with Subscribe Fin nitiation Document Checklist-Tier (By Changing Name & that nominee will b FATHER No	sr gure 14A Subscriber Name: Entity Name: Sr.DI Acknowledgement N Document Checklist - Tier Relationship , Additional be reset to blank.Do you w continue?	Dercentage Share DOGENDEC PVD ZEENV M and Sr.DPO, Northern Rai amber: 211250822601 Decuments details of ant to Percentage S 100	Ba Iway, New Delhi Upload		311
Add Remove Save Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Rel Nominee Name Rel ± 1001028800 Rel Death Withdrawal - Request Ir Rel PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be (Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Nominee Name JAIL SINGH MEENA * Continue with existing nominations : Nominee / Legal Heir Name	ationship with Subcorder Finitiation Document Checklist Tier 1 By Changing Name & that nominee will b FATHER No	ar gure 14A Subscriber Name: Entity Name: Sr.Di Acknowledgement N Decument Checklist - Ther Relationship , Additional continue? OK Relation	Dercentade Share	Nway, New Delhi Upload		
Add Remove Save Add Remove Save Tier 2 Nominee / Legal Heir Det Existing Tier 2 Nominees : Ref Nominee Name Ref 2: 1001028800 Ref Death Withdrawal - Request Ir Ref PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details *Corpus towards Lumpsum should be rowards Lange Name JAIL SINGH MEENA * Continue with existing nominations : Nominee Name JAIL SINGH MEENA * Continue with existing nominations : Nominee / Legal Heir Name SAGAR SAGAR	ationshin with Subscribe Finitiation Document Checklist-Tier I By Changing Name & that nominee will the FATHER No V	sr gure 14A Subscriber Name: Entity Name: Sr.DI Acknowledgement N Document Checklist - Tier Relationship , Additional be reset to blank.Do you w continue? OK Relation Subscrit	Dercentane Share Dercentane Share Dogenotic PVD ZEENV Mand Sr.DPO, Northern Rai amber: 211250822601 Documents details of ant to Percentage S 100	Iway, New Delhi Upload hare age Share		

Figure 14B

At this stage, User needs to capture additional details related to nominees/legal heir by clicking on **Additional Details** option. Please refer below **Figure 15**.

110001211100		Subscriber Name:	JOGENDEC PVD ZEE	NV	
intity Reg No: 2000261		Entity Name: Sr.	DFM and Sr.DPO, North	ern Railway, New Delhi	
laim ID: 2112508226		Acknowledgemen	t Number: 21125082260	1	
Family Details Nominee/Legal Heir Detai	Is Document Checklist-Tier I	Document Checklist - Ti	er II Declaration Doc	cuments Upload	
JAIL SINGH MEENA	FATHER		100		
* Continue with existing nomination	s : No 🗸				
* Continue with existing nomination Nominee / Legal Heir Name	S: No Y	Relationship with Subscriber	Percentage Share		
Continue with existing nomination Nominee / Legal Heir Name SAGAR	s: No 🗸	Relationship with Subscriber SON	Percentage Share	Additional Details	

Figure 15

Once User Clicks on "Additional Details" option, a new Window will be displayed wherein, User needs to provide Address & Bank details of nominee/legal heir and Click on "Save" button. Please refer below Figure 16.

Nominee Details				<u>Back to Ma</u>
Personal Details		<i>p</i>	ddress & Bank Details —	
First Name *	SAGAR	A	ddress 1 *	3RD FLOOR FLAT NO.18 SHIVPL
Middle Name		A	ddress 2	BABURAO PARULEKAR MARG,E
Last Name / Surname	к	A	ddress 3	
Relationship *	SON	Ci	ty	MUMBAI
Date of Birth\$	DD/MM/YYYY	Pi	ncode*	400028 Q

Percentage Share *	100	State *	Maharashtra 🗸
Major/Minor*	MAJOR	Country *	India 🗸
AADHAAR / VID		Mobile No*	9757222422
PAN*	BQQPK8787F	Alternate Contact No.	
СКҮС		Email ID*	SAGAR.KONDVILKAR14@GMAIL
Are you a Politically Exposed Person (PEP)*	No	Bank Account Type*	SAVINGS 🗸
Are you related to a Politically	No	Bank Account Number*	
Exposed Person (PEP)*		Confirm Bank Account Number*	1234
conviction under any criminal proceedings in India or abroad? *	No	Bank IFS Code*	HDFC0000424 Q
		Bank Name*	HDFC BANK
		Bank Branch*	MUMBAI - MATUNGA (EAST)
		Bank Address*	PAL RESIDENCY,SHOP NO 2. PLOT NO 358BHANDARKAR ROAD, MATUNGA (CR)MUMBAI MAHARASHTRA 400019
		Bank Address Pin*	400001
		MICR Code	400240063
	Save	Cancel	

Figure 16

At this stage, if Subscriber is having Tier 2 Account, then Tier 2 registered nominee details will be displayed. User will have option to update nominee/legal heir details or User will have an option to select "Same As Tier 1" if nominee/legal heir details for Tier 1 & Tier 2 are same. Please refer below **Figure 17A and 17B**.

	Relationship with Sul	bscriber	Percentag	e Share
priya meena	wife		100	
Same As Tier 1 * Continue with existing nor Nominee / Legal Heir	minations : Select 🗸	Relationship with Subscriber	Percentage Share	
SAGAR	K	SON	100	Additional Details
«		Next		3
Note		Next)

Add Remove S	K	SON	100	Additional Details
Add Remove S	ave			
Tier 2 Nominee / Legal H	eir Details			
Existing Tier 2 Nominees :				
Nominée Name	Relationship with Subscribe	er	Percentage S	hare
priya meena	wife		100	
Z Same As Tier 1				
	_			
K	Ne	xt Close		>>
ĸ	Ne	xt Close		>>
	Ne	xt Close		»

Figure 17B

In next "**Documents Checklist" TAB**, User needs to confirm the Withdrawal Form & supporting documents related to exit request, Bank Proof, Identity & Address Proof. User also needs to confirm the supporting documents for Tier 2 account and proceed further. Please refer below **Figure 18A & 18B.**

De	ath Wi	thdrawal	- Request Initiation					
PRA	N: 11009	7211453	Subscriber Name: JOGENDEC PVD ZEENV					
Entif	ty Reg No:	2000261	Entity Name: Sr.DFM and Sr.DPO, Northern Railway, New Delhi					
Clair	n ID: 211	2508226	Acknowledgement Number: 211250822601					
Far	mily Details	Nominee/Le	gal Heir Details Document Checklist-Tier I Document Checklist - Tier II Declaration Documents Upload					
	Cumm	orting Door						
	Supp	orung Doci	ments					
	Sr No.	Docume	Document Name					
	1	Vithdra	val form duly filled and signed-stamped by mapped Nodal Office.*					
	2		Death Certificate (For Non Govt. Subscriber) / Attested copy by mapped Nodal Office (For Govt. Subscriber)*					
	3		PRAN Card/Copy of ePRAN Card/Notarised Affidavit (if PRAN card not submitted)					
	4	Family I	lembers Certificate					
	5	🛃 Legal he	ir certificate issued by First Class Magistrate					
		1						
	1	•	Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook*					
(Proof	of Identity						
	Sr No.	of Identity Tier I Nominees	Document Name					
	Sr No.	of Identity Tier I Nominees	Document Name					
	Sr No.	of Identity Tier I Nominees 1	Document Name Valid Passport issued by Government of India.					
	Proof Sr No. 1 2	of Identity Tier I Nominees 1 2	Document Name Valid Passport issued by Government of India. Ration Card with Photograph.					
	Proof Sr No. 1 2 3	of Identity Tier I Nominees 1	Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph					
	Proof Sr No.	of Identity Tier I Nominees 1 C C C C C C C C C C C C C C C C C C	Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address.					
	Proof Sr No. 1 2 3 4 5	of Identity Tier I Nominees 1	Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph.					
	Proof Sr No. 1 2 3 4 5 6	of Identity Tier I Nominees 1	Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department.					
	Proof Sr No. 1 2 3 4 5 6 7	of Identity Tier I Nominees 1 ·	Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.					
	Proof Sr No. 1 2 3 4 5 6 7 8	of Identity Tier I Nominees 1 ·	Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly. Aadhar Card/Letter issued by Unique Identification Authority of India.					
	Proof Sr No. 1 2 3 4 5 6 7 8 9	of Identity Tier I Nominees 1	Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly. Aadhar Card/Letter issued by Unique Identification Authority of India. Job Cards issued by NREGA duly signed by an officer of the State Government.					

Latest relephone bill in the name of the claimant and showing the address (less than 6 months old). Latest property/house Tax Receipt (not more than one year old). Existing Velid registered lesse agreement of the bause on stemp paper (in see agreement of the bause on stemp	atest relephone but in the name of the claimant and showing the address (less than 6 months old). atest property/house Tax Receipt (not more than one year old).	Latest Talashan	Latest Electricity/Water bill in the name of the claimant and showing the address (Less than 6 months old).						
Latest property/house Tax Receipt (not more than one year old).	atest property/house Tax Receipt (not more than one year old). Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp		te bill in the name of the claimant and showing the addres	(less than 6 months old).					
Existing Valid registered lesse agreement of the house on stemp paper (in sees agreement of the house on stemp	Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp	Latest property/	/house Tax Receipt (not more than one year old).						
paper (in case of rented/leased accommodation).	aper (in case of rented/leased accommodation).	Existing Valid re paper (in case of	egistered lease agreement of the house on stamp paper (i of rented/leased accommodation).	case agreement of the house on stamp					

Figure 18A

: 11009	7211453	Subscriber Name: JOGENDEC PVD ZEENV
Reg No:	2000261	Entity Name: Sr.DFM and Sr.DPO, Northern Railway, New Delhi
ID: 211	2508226	Acknowledgement Number: 211250822601
mily Details Nominee/Legal Heir Details		egal Heir Details Document Checklist-Tier I Document Checklist - Tier II Declaration Documents Upload
Sr No.	Tier II Nominees	Document Name
1	1	Valid Passport issued by Government of India.
2		Ration Card with Photograph.
3		Bank pass book or Certificate with Photograph
4		Voters Identity Card with Photograph and residential address.
5		Valid Driving license with photograph.
6		PAN Card issued by income tax department.
7		Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.
8		Aadhar Card/Letter issued by Unique Identification Authority of India.
	_	Ich Cards issued by NPEGA duly signed by an officer of the State Covernment
9		Sob Cards issued by INCLOA duly signed by an oncer of the state Government.



12		Photo credit Card.	
13		Identity card issued by Central /State government and its Departments, Statuary/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council, etc	
Proof	of Addres	s	
Sr No.	Tier II Nominees	Document Name	
	1		
1		Valid Passport issued by Government of India.	
2		Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.	
3		Job Cards issued by NREGA duly signed by an officer of the State Government.	
4		Identity card issued by Central /State government and its Departments, Statuary/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council, etc	
5		Ration card with photograph and residential address.	
6		Bank Pass book or certificate with photograph and residential address.	
7		Voters Identity Card with Photograph and residential address.	
8		Valid Driving license with photograph and residential address.	
9		Letter from any recognized public authority at the level of Gazetted officer like District Magistrate, Divisional Commissioner, BDO, Tehsildar, Mandal Revenue Officer, Judical Magistrate etc	
10		Adhar Card/Letter issued by unique identification Authority of India Clearly showing the address.	
11		Latest Electricity/Water bill in the name of the claimant and showing the address (Less than 6 months old).	
12		Latest Telephone bill in the name of the claimant and showing the address (less than 6 months old).	
13		Latest property/house Tax Receipt (not more than one year old).	
14		Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp paper (in case of rented/leased accommodation).	
×		Save & Proceed Close	

Figure 18B

The next TAB is for **Delcaration**. The User needs to accept the declaration to process withdrawal request and click on **"Save and Proceed"** button. Please refer below **Figure 19**.

ntity Reg No: 2000261	
	Entity Name: Sr.DFM and Sr.DPO, Northern Railway, New Delhi
laim ID: 2112508226	Acknowledgement Number: 211250822601
Family Details Nominee/Legal Heir Details D	ocument Checklist-Tier I Document Checklist - Tier II Declaration Documents Upload
⊘ Declaration by Claimant ———	
Declaration by Claimant	
I hereby declare and state that all the person agree that NPS Trust / CRA shall not be he details pertaining to bank account by me. F withdrawal application with the Annuity Serve	onal details provided by me in the form as above are true and correct to the best of my knowledge. I also ald responsible/liable for any losses or delays that may arise due to provision of incorrect details including further, I authorize the National Pension System Trust(NPST)/ CRA to share informations pertaining to my ice Providers for facilitating the purchase of annuity in applicable cases as is required under NPS.
Declaration by Nodal Office/POP	
Declaration by Nodal Office/POP	
1. It is certified that above declaration has be minor heir(s) of deceased subscriber late Sh/S have been read over to him / her/them by me	een signed/thumb impressed before me by the nominee(s)/legal heir(s)/guardian of minor nominee(s) or Smt/Kum JOGENDEC PVD ZEENV with PRAN 110097211453 as above and has read the entries / entries and got confirmed by him / her/them.
2. That all the contributions including the sub- no further contributions are pending. (applicate	scriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and ble for government sector subscribers only)
3. That Identification and address of the nomi the withdrawal form has been verified and car	nee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned on n be accepted as final.
4 It is also certified that this office has not p have any objection for release of accumulated	aid/received any family pension to the legal heir(s)/nominee(s) of the deceased subscriber and we dont d pension wealth to his/her claimant. (applicable for government Sector subscribers only)
5. The bank account details of nominee/claim payment	ant as provided in bank details section have been checked and verified and the same can be accepted for
5. The bank account details of nominee/claim payment	ant as provided in bank details section have been checked and verified and the same can be accepted for
5. The bank account details of nominee/claim payment	Save & Proceed
5. The bank account details of nominee/claim payment	Iant as provided in bank details section have been checked and verified and the same can be accepted for Save & Proceed Close

Figure 19

A New Information window will be opened regarding Documents Upload. User needs to click on **"OK"** button. Please refer below **Figure 20.**

	Change is
Declaration by Nodal Office/POP	
Declaration by Nodal Office/POP	
 It is certified that above declaration has been signed/thumb impressed before me by the nominee(s)/legal heir(s)/guardian of minor nominee(s minor heir(s) of deceased subscriber late Sh/Smt/Kum JOGENDEC PVD ZEENV with PRAN 110097211453 as above and has read the entries / ent have been read over to him / her/them by me and got confirmed by him / her/them.) or tries
 That all the contributions including the subscriber contribution and employer contribution have been transferred in to the PRAN of the subscriber no further contributions are pending. (applicable for government sector subscribers only) 	and
3. That Identification and address of the nominee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned the withdrawal form has been verified and can be accepted as final.	1 on
4 It is also certified that this office has not paid/received any family pension to the legal heir(s)/nominee(s) of the deceased states ber and we only have any objection for release of accumulated pension wealth to his/her claimant. (applicable for government Sector subscribers	iont
5. The bank accorpayment Kindly Upload supporting documents at next screen for faster processing of withdrawal request. In be accepted ok	1 for
Save & Proceed Close	»>
ote	
This request needs to be authorised by Nodal Office/POP with other User ID.	
User can opt for Lump sum & Annuity Withdrawal as per PFRDA Exit Regulation 2015 and amendments thereto.	
Rest viewed in Goode Chrome Mozilla & Internet Evolorer 10+ with a resolution of 1024 X 768	rivacy Policy

Figure 20

At **Documents Upload TAB**, User needs to upload the documents such as Withdrawal Form, Supporting documents, KYC Documents, Bank Proof and KYC documents for Tier II nominees. Please refer below **Figure 21A & 21B**.

Death Withdrawal - Request	Initiation	
PRAN: 110097211453	Subscriber Name: JOGENDEC PVD ZEENV	
Entity Reg No: 2000261	Entity Name: Sr.DFM and Sr.DPO, Northern Railway, New Delhi	
Claim ID: 2112508226	Acknowledgement Number: 211250822601	
Family Details Nominee/Legal Heir Details	Document Checklist-Tier I Document Checklist - Tier II Declaration Documents Upload	
	tabs to download form.	
	tabs to download form. Download Exit Withdrawal Forms	
Document Upload	tabs to download form. Download Exit Withdrawal Forms	
Document Upload	Labs to download form. Download Exit Withdrawal Forms Attach File File Download	
Document Upload Withdrawal Form	tabs to download form. Download Exit Withdrawal Forms Attach File File Download Choose File No file chosen	
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I	tabs to download form. Download Exit Withdrawal Forms Attach File File Download Choose File No file chosen Choose File No file chosen	
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II	tabs to download form. Download Exit Withdrawal Forms Attach File File Download Choose File No file chosen Choose File No file chosen Choose File No file chosen Choose File No file chosen	

Figure 21A

N: 110097211453		Subscriber Name: JO	GENDEC PVD	ZEENV
y Reg No: 2000261		Entity Name: Sr.DFM	and Sr.DPO, N	Northern Railway, New Delhi
n ID: 2112508226		Acknowledgement Num	nber: 2112508	322601
nily Details Nominee/Legal Heir Details	Document Checklist-Tier I	Document Checklist - Tier II	Declaration	Documents Upload
Oownload Exit Withdrawal Formatter States and States	orm			
Please complete all the details under all	tabs to download form.			
	Download I	Exit Withdrawal Forms		
	Eilo Sur	cossfully Uploaded		
	EIIP 300			
		cessiony opioaded		
C Document Upload ————————————————————————————————————				
Document Upload Document Name	Attach File		File Downlo	ad
Document Upload Document Name Withdrawal Form	Attach File Choose File No	file chosen	File Downloo	ad 381.pdf
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I	Attach File Choose File No Choose File No	file chosen	File Downloo	ad 381.pdf 38613_TIER1_NOM_1.pdf
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II	Attach File Choose File No Choose File No Choose File No	file chosen file chosen	File Downlog	ad 881.pdf 338613_TIER1_NOM_1.pdf 237.pdf
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof	Attach File Choose File No Choose File No Choose File No Choose File No	file chosen file chosen file chosen file chosen	File Downloo 2021443 1100403 2021242 2021242 2021243	ad 381.pdf 338613_TIER1_NOM_1.pdf 237.pdf 381.pdf
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof	Attach File Choose File No Choose File No Choose File No Choose File No	file chosen file chosen file chosen file chosen	File Downlo 2021443 1100403 2021242 2021242 2021443	ad 881.pdf 338613_TIER1_NOM_1.pdf 237.pdf 381.pdf
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof	Attach File Choose File No Choose File No Choose File No	file chosen file chosen file chosen file chosen	File Downloo 2021443 1100403 2021242 2021242 2021243	ad 381.pdf 338613_TIER1_NOM_1.pdf 237.pdf 381.pdf
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof	Attach File Choose File No	file chosen file chosen file chosen file chosen file chosen Confirm & Proceed	File Downlo 2021443 1100403 2021242 2021242 2021243	ad 881.pdf 338613_TIER1_NOM_1.pdf 237.pdf 881.pdf
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof	Attach File Choose File No	file chosen file chosen file chosen file chosen file chosen Confirm & Proceed	File Downloa 2021443 1100403 2021242 2021243	ad 381.pdf 338613_TIER1_NOM_1.pdf 237.pdf 381.pdf



After providing complete details under different TABs, User needs to re-confirm all the details entered /selected. Each TAB will be displayed to the User for confirmation. User needs to click on "**Next button**" to proceed further.

Once details under all TABs are confirmed, the User need to confirm the withdrawal request under **Documents Upload TAB**, as shown below in **Figure 22**.

. 110	0097211453		Subscriber Name: JOC	GENDEC PVD	ZEENV
Reg N	lo: 2000261		Entity Name: Sr.DFM a	and Sr.DPO, N	lorthern Railway, New Delhi
ID: 2	2112508226		Acknowledgement Num	ber: 2112508	22601
ily Deta	ails Nominee/Legal Heir Details	Document Checklist - Tier I	Document Checklist - Tier II	Declaration	Documents Upload
Do	wnload Exit Withdrawal Ec	100			
DO		,			
		Deventeed Exit Mi			
		Download Exit Wi	Indrawal Forms		
	Document Upload				
ſ	Document Upload		File Download		
	Document Upload		File Download		
1	Document Upload		File Download 202144381.pdf		
	Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I		File Download	R1_NOM_1.pdf	
	Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II		File Download 202144381.pdf 110040338613_TIEF 202124237.pdf	R1_NOM_1.pdf	
	Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof		File Download 202144381.pdf	R1_NOM_1.pdf	
	Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof		File Download	R1_NOM_1.pdf	
	Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I Bank Proof		File Download 202144381.pdf 10040338613_TIEF 202124237.pdf 202124381.pdf	R1_NOM_1.pdf	
	Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof	Edit	File Download	R1_NOM_1.pdf	

Figure 22

A final confirmation message will be displayed to User. Once User clicks on **"Proceed"** button, a message for successful initiation of request will be displayed to User. Please refer **Figure 23 & 24.**

eath Withdrawal - Request In	nitiation Confirmation
N: 110097211453 y Reg No: 2000261 n ID: 2112508226 mily Details Nominee/Legal Heir	Subscriber Name: JOGENDEC PVD X V Do you want to Confirm ? rn Railway, New Delhi Proceed Cancel
	Download Exit Withdrawal Forms
Document Upload	Download Exit Withdrawal Forms
Document Upload Document Name Withdrawal Form	Download Exit Withdrawal Forms File Download File Download
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I	Download Exit Withdrawal Forms File Download 202144381.pdf 110040338613_TIER1_NOM_1.pdf
Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II	Download Exit Withdrawal Forms

Figure 23

PRAN. 110000955657			
Entity Reg No: 2001355	Withdrawal request has b Request is pending for Aut	een successfully initiated. norisation from Nodal Office.	our
Claim ID: 2313041432	PRAN	110000955657	
Family Details Annuitant	Acknowledgement Number	231304143201	tion Documents Upload
	Claim ID	2313041432	Cancel Paguast
Download Exit 1	Acknowledgement No. Generated Date	02-06-2023 14:27:35	
	c	lose	

Figure 24



9. <u>Steps to Authorize Online Death Withdrawal request in CRA System by Nodal</u> <u>Office</u>

- The another User of Nodal Office will authorize the request in the CRA System.
- To authorize Online Death Withdrawal request, Nodal Office User will access CRA System www.cra-nsdl.com using another User ID & Password.
- The User will follow the process similar to the process given in **Section I Point No. 6** to authorize the request in CRA.

On authorization of Death Withdrawal request by Nodal Office, the request will get executed in the CRA system. The Funds will be transferred to Claimant's Bank Account by Trustee Bank (Axis Bank) within T+3 Working days after authorization of request.

Online Bank Account Verification -

While processing Online Death Withdrawal request, Online Bank Account Verification will be carried out. Bank details and Name of the Nominee/Claimant will be verified through online Bank Account Verification (Penny drop facility). Hence, Bank account number should be active and operative. Also Name of Nominee/Claimant as per CRA and bank record should match. **If Online Bank Account Verification (Penny drop) fails, Death Withdrawal request will be rejected.**
